To

All Access Service Providers

Sub: Allotment of Short Code “1940” ‘as RTI- helpline to State/UT Governments’ to General Administration Department, State Government of Andhra Pradesh, Hyderabad, for Andhra Pradesh State.

The undersigned is directed to convey the approval of the competent authority for allotment of Short Code “1940” for RTI-Help line to General Administration Department, State Government of Andhra Pradesh, for Andhra Pradesh State.

The short code ‘1940’ will be:

a. Category I Service i.e., mandatory service to be provided by all the operators;

b. With Un-restricted accessibility i.e., accessible from outside the SDCA also. The service shall be available without STD Code for calling RTI-helpline within the Andhra Pradesh State boundaries. The facility of calling the RTI helpline of Andhra Pradesh State from other States in India through STD-dialing shall also be available.

c. Metered and Calling Party Pays.

(Sudhir Kumar Sinha)
Section Officer (AS-III)

Copy to:

1. Secretary, TRAI, New Delhi.
2. Sr-DDG, TEC, Khurshid Lai Bhawan, Janpath, New Delhi.
3. Df(IT), DOT for uploading on DOT website.
4. Sh. Minnie Mathew, I.A.S., Special Chief Secretary to Government of Andhra Pradesh, Room No. 408, 4th Floor, B-Block, A.P. Secretariat, Hyderabad-500022.