

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-1/2017-AS-III/Vol.I(ShortCodes)/82

Dated: 31.10.2023


To,

All Access Service Providers.

Subject: - Allocation of short code '1933' to Narcotics Control Bureau for the MANAS- The National Narcotic Helpline.

The undersigned is directed to convey the allocation of short code '1933' to National Narcotics Bureau for the MANAS-The national narcotics helpline with following features:

- (i) Category-I: Service (i.e., mandatory service to be provided by all the Access Service providers).
 - (ii) Accessibility: Un-restricted (to be accessible across India)
 - (iii) Metering: Called Party pays
 - (iv) The short code shall be terminated on toll free number 18005711933.
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).


(Trilok Chandra)
Director (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Ms. Monika A. Batra, IRS, Dy. Director General (LAC/P&A), Narcotics Control Bureau L.A&C Branch NCB Hqrs. 2nd floor August Kranti Bhawan, Bhikaji Cama Palace New Delhi- 110029 with a request to appoint a nodal officer to implement the helpline. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs
4. Director (T), DGT HQ, (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.