Government of India
Ministry of Communications & IT
Department of Telecommunications
(Access Services Wing)
713, Sanchar Bhawan, 20, Ashok Road, New Delhi-110 001

Dated the 18th October, 2012

To
All Access Service Providers

Subject: Allotment of Short Code ‘104’ as ‘STATE LEVEL HEALTH INFORMATION HELP-LINE’ to State Government of Gujrat – regarding

Sir,

I am directed to convey the approval of Competent Authority for allotment of Short Code ‘104’, ‘STATE LEVEL HEALTH INFORMATION HELP-LINE’ to State Government of Gujrat

This is a metered (Calling Party Pays) Service. Further, Short Code ‘104’ will be a Category-I service and of unrestricted accessibility.

(S.P. Ganguly)
Section Officer (AS-III)
Tel. No. 23036444

Copy to:
1. Secretary TRAI
2. Sr.DDG, TEC Khurshid Lal Bhawan, Janpath New Delhi
3. CMD, BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi.
5. Commissionerate of Health, Medical Service, Medical Education Research, Govt. of Gujrat, Block No.5 Dr. Jivraj Mehta Bhawan, Gandhinagar-382010 w.r.t. D.O. letter No.VS.IT Cell/104 Registration/12-13 dated 7/6/12 addressed to Secretary (T), for information. If the state government of Gujrat decides to pay the call charges and such a request is received in DoT from State Govt. of Gujrat, then DoT can issue appropriate instructions to categorise the service as ‘Called Party Pays’.

6. Director (IT), DoT for uploading on the DoT website