

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2011/AS-III/Vol.II/288/ ३५

Dated: 26/07/2021

To,
All Access Service Providers

Subject: Allotment of short code '155326' for Persons with Disabilities (PwDs) to Department of Social Welfare, Government of NCT of Delhi.

Short Code '155326' is allocated for Persons with Disabilities (PwDs) to Department of Social Welfare, Government of NCT of Delhi to provide the support of counselling and guidance to parents and caregivers of PwDs. The short code shall have following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Restricted i.e. within local service area.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.


(Sanchit Kumar Garg)
ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Dr. A. Madhavi, Dy. Director (Disabilities), Department of Social Welfare, Government of NCT of Delhi, GLNS Complex, Delhi Gate, New Delhi w.r.t. letter No. 82/1375/Helpline/ADIII/DSW/2021-22/3763 dt. 07.07.2021 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.