

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No.16-10/2018/AS-III/Short Code/275 /109

Dated: 09/08/2021

To,

All Access Service Providers.

**Subject: Allocation of Short Code '155265' for YUVA Helpline in Karnataka Government Secretariat, Bengaluru -reg.**

Short code '155265' is allocated as YUVA Helpline to Government Youth Empowerment and Sports Department to Government Secretariat, Bengaluru which will enable the youth and budding sports talents of the state by making aware of the various schemes and programs of the Government in Karnataka to make aware with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Restricted i.e. within LSA.
  - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.

*SKgarg*  
09.08.2021  
(Sanchit Kumar Garg)  
ADG (AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Smt. Dr. Shalini Rajneesh, IAS, Additional Chief Secretary to Government Youth Empowerment and Sports Department, Karnataka Government Secretariat, Bengaluru-560001 w.r.t your DO letter No. YSD 90 ACS 2021 dated 03.07.2021, with a request to appoint a nodal officer to implement the helpline. The contact details are 080-22255827 and e-mail id ysdsec@gmail.com. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
5. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.