

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-1/2017/AS-III/Short codes/498/157

Dated: 01/06/2022

To,  
All Access Service Providers.

**Subject: Allocation of Short Code '155250' to Office of the Deputy Commissioner of Police, Vigilance, Delhi.**

Short code '155250' is allocated as Centralized Public Grievance Enquiry (CPGE) Call Center to Office of the Deputy Commissioner of Police, Vigilance, Delhi with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - (ii) Accessibility: Restricted i.e. within state.
  - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
  3. This is issued with the approval of competent authority.

*Sgarg*  
*01.07.2022*  
(Sanchit Kumar Garg)  
ADG (AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri S.K. Singh, Deputy Commissioner of Police, Vigilance, 6<sup>th</sup> Floor, P.S. Barakhamba Road, Office Complex, New Delhi-110001 w.r.t. letter No. 7126/Genl. Branch, Vigilance dated 14.06.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.