

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-03/2013/AS-III/509/17

Dated: 21.01.2022

To,

All Access Service Providers,

**Subject: Allocation of Short Code '155209' for Suhita Helpline to Maharashtra State Commission for Women, Government of Maharashtra.**

Short code '155209' is allocated as Suhita Helpline to Maharashtra State Commission for Women, Government of Maharashtra to help the needy women from rural and remote areas of Maharashtra with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - (ii) Accessibility: Restricted i.e. within LSA.
  - (iii) Metered service: Called Party Pays.
2. All are requested to take necessary action.

*SKgarg*  
(Sanchit Kumar Garg)  
ADG (AS-III)

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri I.A. Kundan, Principal Secretary, Women and Child Development Department, Government of Maharashtra, New Administrative Building, Third Floor, Madam Kama Road, Hutatma Rajguru Chowk, Mantralaya, Mumbai-400032 w.r.t. letter No. RMA-2021/C.R.08-10 dated 20.01.2022, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
5. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.