

Government of India
Department of Telecommunications
(Access Services Wing)
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001

No.16-1/2017/AS-III-Vol.I(Short Codes)/87/ 197

Dated: 29 /11/2021

To,
All Access Service Providers.

Subject: Allocation of Short Code '155209' as State Monitoring Cell Helpline to Women & Child Development Department, Government of Gujarat.

Short code '155209' is allocated as State Monitoring Cell Helpline to receive feedback/suggestion from field level activities from citizens regarding Department's different valuable services to Women & Child Development Department, Government of Gujarat. The short code shall have following features:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - ii. Accessibility: Restricted i.e. within LSA.
 - iii. Metered Service: Called Party Pays.
 - iv. The short code shall be mapped on toll free number 18002332533.
2. All are requested to take necessary action.

SANCHIT
KUMAR GARG
(Sanchit Kumar Garg)
ADG(AS-III)

Digitally signed by SANCHIT KUMAR GARG
DN: cn=SANCHIT KUMAR GARG, o=DoT, ou=DoT, email=sanchit.kumar.garg@dot.gov.in, c=IN
c=IN, o=DoT, ou=DoT, email=sanchit.kumar.garg@dot.gov.in, cn=SANCHIT KUMAR GARG
Date: 2021.11.29 11:29:44 +05'30'

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri K.K. Nirala, IAS, Commissioner, Women and Child Development Department, Block No. 20/1, Dr. Jivraj Maheta Bhawan, Gandhinagar-382010 w.r.t. letter No. ICDS/WCD/Short Code/IT/GS325/27/2021 dated 23.11.2021 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.