

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-3/2009-AS.III (Part)/79/496/

Dated 20/12/2016

To,

All Access Service Providers.

Subject:- Permission to use the Short Code '1511' for Security Purpose to CISF, Delhi Metro-regarding.

The undersigned is directed to intimate that a Short Code '1511' was allotted for Police Related Service for all Metro Rail Project across the Nation vide DoT letter dated 20/05/2014 (Copy enclosed). DoT vide letter dated 27/10/2016 (copy enclosed) had intimated that CISF may use the same for Security purpose in Delhi Metro.

Accordingly, all Telecom Service Providers are directed to coordinate with **CISF, Delhi Metro** for implementation of the same with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction)

This has the approval of Sr. DDG (AS).


(Sanchit Kumar Garg)
ADET (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. Dy. Inspector General, Central Industrial Security Force Block No. 14, C.G.O Complex, Lodhi Road, New Delhi 110003 with reference to your Letter No.W 0-42099/Misc..Ops/2016-3383 dated 30/09/2016.
3. CMD MTNL/ BSNL.
4. Director (TERM-I), DoT (HQ) (Concerned TERM Cell may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. ADG (IT) with request to kindly upload on DoT Website.