Government of India Ministry of Communications Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

## No. 16-10/2018-AS-III/Short codes/396/156

Dated: \3/07/2022

To,

The Commissioner, Transport Department, 3<sup>rd</sup> Floor, NTR Administrative Block, PNBS Complex, Vijayawada, Andhra Pradesh

Subject: Allotment of short code '149' to Transport Department, Government of Andhra Pradesh.

Kindly refer to your letter No. 15/4/2022/IT/2022 dated 20.06.2022 requesting to allocate a Toll Free number to Transport Department, Government of Andhra Pradesh.

2. In this regard, it is hereby stated that the short code '149' has already been allocated by DoT for enquiry of Public Road Transport Utility of all States/UTs vide DoT letter No. 16-3/2013/AS-III/Part-II/58/956 dated 20.06.2014 (copy enclosed).

3. Accordingly, it is requested that the same may be utilized by Transport Department, Government of Andhra Pradesh.

4. This is issued with the approval of competent authority.

Encl: As above.

13.07.2022

(Sanchit Rumar Garg) ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.

2. CMD MTNL /CMD BSNL.

3. Shri Bhaskar Katamneni, Transport Commissioner, 3<sup>rd</sup> Floor, NTR Administrative Block, PNBS Complex, Vijayawada, Andhra Pradesh w.r.t. letter No. 15/4/2022/IT/2022 dated 20.06.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs..

4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).

5. A copy for upload on DoT Website.

Government of India Ministry of Communication & Information Technology Department of Telecommunications Access Services Wing 20, Ashoka Road, New Delhi-110001

## File No.16-3/2013/AS.III /Part-II/58/956

## Dated 20/06/2014

## Subject:-Allocation of Short Code '149' for enquiry of Public Road Transport Utility of all States/UTs.

I am directed to convey the approval of competent authority for allocation of Short Code '149' for enquiry of Public Road Transport Utility of all States/UTs.

(i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.

(ii) Accessibility: Un-restricted i.e. available on STD also.

(iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).

2. All are requested to take necessary action.

(Narayan Ram<sup>b</sup>) Section Officer (AS-III) Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

- 1. All State Govt./UTs Chief Secretaries (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
- 2. Secretary, TRAI
- 3. CMD MTNL/ BSNL.
- 4. Joint Secretary, Ministry of Road Transport & Highways, Parivahan Bhawan, New Delhi-110001 with reference to D.O. letter No.RT-17014/2/2011-T dated 10/06/2014.
- 5. Managing Director, U.P. State Road Transport Corpn.Parivahan Bhawan, Tehri Kothi Lucknow-226001 with reference to your letter No.2044/52/निर्भय फण्ड/कण्ट्रटर/2014 dated 27/05/2014.
- 6. मुख्य प्रधान प्रबन्धक (प्राविधिक), यू०पी० सर्कल पी०एच०ई० सेक्शन, उ०प्र० भारत संचार निगम हजरतगंज, ,लखनज कृपया पत्रांक–399 एमओ/13–5 एमओ/2006, दिनांक 06/12/2013 का अवलोकन करें।
- Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
- 8. ADG (IT) with request to kindly upload on DoT Website.