

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS-III/ Vol.I (Short Code)


Date:19.01.2024

To,
All Access Service Providers.

Subject: Allocation of short code '14568' for Directorate, Social welfare, Uttar Pradesh: - Regarding.

The undersigned is directed to convey the allocation of short code '14568' to Directorate, Social welfare, Uttar Pradesh for resolving problems related to scholarship and other schemes under the department, with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Restricted within state.
 - (iii) Metered service: Calling Party Pays
 - (iv) The short code will terminate at: 0522-3538700
2. Details and contact number of Nodal person: Mr. Shivam Sagar, DSWO,
Mob. No. 8447814074
 3. All are requested to take necessary action.
 4. This is issued with the approval of DDG (AS).


(Trilok Chandra)
Director (AS-III)
011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Sh. Rajneesh Chandra, Special Secretary, Govt. of Uttar Pradesh w.r.t letter no. 26-3099/811/2023 dated 03.01.2024. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs
4. Director, Social Welfare, Uttar Pradesh.
5. Director (T), DGT HQ, DoT (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.