

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

Dated : 18/06/2018

No. 16-1/2017-AS-III/Short Codes/69/1014/

To,

All Access Service Providers.

Subject :- Allocation of short code '14567' as Sr. Citizen Helpline to Police HQ (Raipur).

The undersigned is directed to convey the allocation of Short Code '14567' to Chhattisgarh Police for its Senior Citizen Cell at the CID Dept. of the Police Headquarter, Naya Raipur with HelpAge India with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS-1).


(Sanjit Kumar Garg)
ADG (AS-III)
Tel.:23372725

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. O/o Police Headquarters Chhattisgarh, Naya Raipur-492002(The Nodal officer may contact DDG (LSA), LSA CHATTISGARH).
4. Director (P&N), DoT (HQ) (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).