

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2011/AS-III/Vol-II/285/83

Dated: 15/07/2021

To,
All Access Service Providers.

Subject: Allocation of short code '14461' for Night Shelter (Control Room) to Delhi Urban Shelter Improvement Board Department, Government of NCT of Delhi.

Short code '14461' is allocated for Night Shelter (Control Room) to Delhi Urban Shelter Improvement Board Department, Government of NCT of Delhi with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: - Restricted i.e. within local service area.
- (iii) Metered service:- Called Party Pays.
- (iv) The short code shall be mapped on Toll Free Number.1800 118789.

2. All are requested to take necessary action.

SK Garg
(Sanchit Kumar Garg)
ABG (AS-III)
15.07.2021

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Dy. Director (GAD/CT), CT Branch, Delhi Urban Shelter Improvement Board Department, Govt. of NCT of Delhi, Punervas Bhawan, IP Estate, New Delhi 110002, w.r.t your letter No. F/1307/73/CTB/DUSIB/2017/D-72 dated 29.6.2021, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Delhi.
5. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.