

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001**  
**(Access Services Wing)**

No. 16-01/2022-AS-III/ ShortCode/N242/25

Dated: 13.02.2025

To,  
All Access Service Providers.

**Subject: Change of Short Code of Maharashtra Cyber Crime from 14407 to 1945.**

DoT vide letter No. 16-01/2022-AS-III/ShortCode/82 dated 23.07.2024 (copy enclosed) had issued short code '14407' to Maharashtra state Cyber Department, Office of Special Inspector General of Police, Cyber, Government of Maharashtra. However, It is conveyed that the short code '14407' may be withdrawn and replaced with short code '1945' with following features :-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers)
- (ii) Accessibility: Restricted within state only.
- (iii) Metering: Called Party Pays
- (iv) To Terminate short code at:- 18002024169
- (v) Details of Nodal Person: Shri Shashikant Avghade, Police Inspector, Contact no. 8805524100

2. This is issued with the approval of DDG (AS).

Digitally signed by  
Vaibhav Jain  
Date: 13-02-2025  
10:33:14  
Director (AS-III)  
Ph 011-23372488

**Encl: As above.**

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. Shri Sanjay Shintre, Deputy Inspector General of Police, Maharashtra state Cyber Department, Office of Special Inspector General of Police, Cyber, Government of Maharashtra, located at 32nd Floor, World Trade Centre, Cuffe Parade, Mumbai – 400032. The Nodal officer may contact Special DG Telecom/Additional DG telecom of MH LSA, DoT on [advisor.mh-dgt-dot@gov.in](mailto:advisor.mh-dgt-dot@gov.in).
3. Director (T), DGT HQ, DoT (with a request to direct respective LSA field to coordinate with TSPs for implementation of helpline)
4. A copy for upload on DoT Website.

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Ministry of Communications  
Department of Telecommunications  
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(Access Services Wing)

No. 16-01/2022-AS-III/ ShortCode /82


Dated: 23.07.2024

To,  
All Access Service Providers.

**Subject: Allocation of short code '14407' to Maharashtra state Cyber Department**

The undersigned is directed to convey the allocation of short code '14407' to Maharashtra state Cyber Department, Office of Special Inspector General of Police, Cyber, Government of Maharashtra with following features are there: -

- a. Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers).
  - b. Accessibility: Restricted within state only
  - c. Metering: Called Party Pays
  - d. To terminate Short Code at: - **1800 2024 169**
  - e. Details of the Nodal person: - Shri Shashikant Avghade, Police Inspector  
Contact no.: - +91 8805524100
2. All are requested to take necessary action.
  3. This is issued with the approval of DDG (AS).

  
(Trilok Chandra)  
Director (AS-III)  
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Shri Sanjay Shintre, Deputy Inspector General of Police, Maharashtra state Cyber Department, Office of Special Inspector General of Police, Cyber, Government of Maharashtra, located at 32nd Floor, World Trade Centre, Cuffe Parade, Mumbai - 400032. The Nodal officer may contact Special DG Telecom/Additional DG telecom of respective LSA.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached)
5. A copy for upload on DoT Website.