

Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS.III/Short Codes/233/1309

Dated : 09/08/2019

To,

All Access Service Providers,

**Subject: - Allotment of short code '1100' as 'Chief Minister's Flood Relief Control Room' Helpline in Kerala -regarding.**

The undersigned is directed by competent authority to allocate short Code '1100' as **Chief Minister's Flood Relief Control Room' Helpline** to Department of Electronics & Information Technology, Kerala State Information Technology Mission, Government of Kerala with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers)
  - (ii) Accessibility: Un-restricted i.e. available on STD also
  - (iii) Metered Service: Called Party Pays.
2. This short code is allotted for temporary period of 1 month only.
  3. All are requested to take necessary action.
  4. This is issued with the approval of DDG (AS).

*Sk Garg*  
(Sanchit Kumar Garg)  
ADG (AS-III)  
09/08/2019

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Director, Department of Electronics & Information Technology, Kerala State Information Technology Mission, Government of Kerala with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DoT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.