

GOVT OF INDIA भारत सरकार
MINISTRY OF COMMUNICATION संचार मंत्रालय
DEPARTMENT OF TELECOMMUNICATIONS दूरसंचार विभाग
20, ASHOKA ROAD, 20- अशोका रोड, संचार भवन
SANCHAR BHAWAN संचार भवन
NEW DELHI-110001 नई दिल्ली-110001

Dated 30.05.2018

To,
All Pr. CCAs/CCAs

Subject- Instructions regarding refund/transfer of payment under Bharatkosh (NTRP)

In view of the implementation of e- receipts in DoT through Bharatkosh portal many cases for refund/ transfer of amount from one CCA to another CCA are being received from PSUs/Public etc. on account of double payment or wrong payment to one CCA instead of another.

In this regard following instructions are being issued-

1. The applicant should apply to the wing/office concerned where the amount has been deposited through NTRP.
2. The Nodal officer of the wing/office concerned in turn will certify the receipt of amount in the account of DoT after getting confirmation from PAO(HQ)/concerned PAO.
3. Nodal officer of the wing/office will also certify that no service has been provided to the concerned, from whom the payment has been received, in respect of said payment.
4. After satisfaction, sanction order for payment in favour of the applicant will be issued by the concerned wing to Director (Accounts-II)/ concerned PAO for payment.
5. PAO will make the payment and will inform the nodal officers of the wing/office concerned about the refund.
6. In case of wrong payment to one CCA in place of another, TE will be issued by PAO concerned only after the issue of instructions by Nodal officer of the concerned wing.

This issues with the approval of competent authority.

Jyoti Kumari
31/5/18
Jyoti Kumari
ADG(Accounts)
Ph/दूरभाष-23036060

Copy to- JS(A)/ Wireless Advisor/ Sr. DDG(LFP) / Sr. DDG (AS) / DDG(LFA) / DDG(DS) / DDG(CS) / DDG(WPF) / DDG(SU) / DDG(NOCC) / DDG(C&A) / DDG(Term)/ All field units