

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-10/2018-AS-III/ShortCodes /99

Dated: 30.08.2024

To,

All Access Service Providers.

Subject: Change in the mapping of Short Code "14678" issued to Electronics and Information Technology Department, Government of Odisha for "Subhadra Helpline".

In partial modification to DoT's letter of even number dated 25.08.2024 (copy enclosed) on the subject mentioned above, it is decided to change the mapping of Short Code '14678' to 1800 345 7950. All other features will remain same.

2. All are requested to take necessary action.


30/08/2024

(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Shri Vishal Kumar Dev, Principal Secretary to Government & Chairman, OCAC. Nodal officer may contact Additional DG(T), Odisha LSA.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-10/2018-AS-III/ShortCode

Dated: 25.08.2024

To,

All Access Service Providers.

Subject: - Allocation of short code '14678' to Electronics and Information Technology Department, Government of Odisha for "Subhadra Helpline".

The undersigned is directed to convey the allocation of short code '14678' to Electronics and Information Technology Department, Government of Odisha for "Subhadra Helpline".

2. Following features are there: -
 - (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Restricted (to be accessible within in state)
 - (iii) Metered Service: Called Party pays
 - (iv) Short code to be terminated at : 18003456770
 - (v) Nodal Person: Ms. Kalpana Biswal, Sr SA, OCAC, Mob: 9437167025
3. All are requested to take necessary action.
4. This is issued with the approval of DDG (AS).



(Trilok Chandra)
Director (AS-III)

Copy forwarded for information and necessary action, if any, to:

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2. CMD MTNL/ BSNL.
3. Shri Vishal Kumar Dev, Principal Secretary to Government & Chairman, OCAC. Nodal officer may contact Additional DG(T), Odisha LSA
4. Director (T), DGT HQ, (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.