

**Government of India**  
**Ministry of Communications & IT**  
**Department of Telecommunications**  
**(Access Service Cell)**  
12<sup>th</sup> Floor, Sanchar Bhawan, 20, Ashoka Road, New Delhi

800-14/2011-VAS

Dated: 31.03.2011

To

1. All CMTS Licensee(s)
  2. All UAS Licensee(s)
- J&K, Assam & North East Service Area

**Subject: Extension of Prepaid Mobile Services in J&K, Assam and North East Telecom Service Areas**

Vide this office letter of even no. dated 20.01.2011, permission to provide pre-paid mobile services in J&K Service Areas was extended till 31.03.2011 with conditions mentioned in DoT letter dated 21.02.2010. The pre-paid mobile services in Assam & North East Service were extended till 31.03.2011 with the provisions contained in DoT letter dated 20.07.2010.

2. In this regard, it has now been decided to extend the said permission for continuance of pre-paid mobile services in J&K, Assam and North East Telecom Service Areas for a period of two years with effect from 1<sup>st</sup> April, 2011 subject to the condition that the existing security conditions / safeguards already stipulated by Licensor shall continue to remain in place. It may be noted that the validity of pre-paid mobile connections should be restricted up to 31<sup>st</sup> March, 2013 and in no case the pre-paid mobile connections shall be usable beyond 31<sup>st</sup> March 2013 on the basis of this permission.

3. The provisions for CAF Auditing and penalty have been modified and are placed at **Annexure**.

4. The existing provisions of roaming of pre-paid mobile subscribers between Assam and North East Service area is extended till validity of permission for pre-paid mobile services.

5. The following documents shall also be treated as acceptable document, with immediate effect, for the purpose of Proof of Identity and Proof of Address in Assam and North East Areas:

(i) Proof of Identity:

- a. Certificate of photo identity issued by Village Panchayat Head
- b. Caste and Domicile Certificate with photo issued by State Government

(ii) Proof of Address:

- a. Certificate of address issued by Village Panchayat Head
- b. Caste and Domicile Certificate with address and photo issued by State Government

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6. The re-verification of subscriber of Assam and North East Service Areas conducted in compliance with the instruction No. 1-34/2006- VI (Pt.I) dated 30.09.2009 till 31.10.2010 shall be treated as valid re-verification and such subscribers shall not be required to be re-verified as per procedure contained in instructions No. 842-1070/2009-AS-IV/63 dated 20.01.2010 extended to Assam & NE Service Areas vide this office letter dated 20.07.2010. However, in case it is noted that the provisions of the instruction dated 30.09.2009 has not been complied for re-verification, then the re-verification as per procedure contained in instruction dated 20.01.2010 shall be required to be completed before allowing recharge.

7. Any violation of the security conditions/ safeguard provisions mentioned above shall be treated as breach of terms and the conditions of the license agreement and stringent penal action shall be initiated as per terms and conditions of the respective License Agreement(s).

7. Please acknowledge the receipt.

*A. K. Tirkey* 31.3.2011

(A. K. Tirkey)

Asstt. Director General (AS-II)

**Copy to:**

1. Secretary, TRAI
2. DDG (Security-TERM), DoT
3. DDsG TERM, J&K, Assam, North East-I & II.
4. Director (AS-I)/(AS-III)/(AS-IV) DoT.
5. COAI/AUSPI

**Procedure for verification of compliance of instructions on subscriber verification for J&K, Assam & North East Service Area**

1. The TERM Cell shall continue to conduct the Sample CAF Audit as per the existing procedure prescribed. The CAF Audit shall be conducted **quarterly** in place of present **monthly** sample CAF audit. However, the subscriber database shall continue to be submitted by the Licensee(s) monthly as per existing instructions.
2. The sample size, the procedure for taking samples, conducting the audit and calculating the compliance shall remain unchanged.
3. The penalty shall be calculated as per existing instructions. However, the penalty shall be imposed by multiplying the amount by 4 (four).
4. In case the compliance observed in the quarterly CAF Audit of any Licensee is below 90% (ninety percent) after six months of issue of these instructions (the third quarterly audit onwards) till completion of one year of issue of these instructions, the pre-paid services of the Licensee shall be suspended for a period of one week.
5. In case the compliance observed in the quarterly CAF Audit of any Licensee is below 95% (ninety five percent) after one year of issue of these instructions (the fifth quarterly audit onwards), the pre-paid services of the Licensee shall be suspended for a period of fifteen days.
6. In case of the compliance observed in four consecutive quarterly audits are below 90% after one year of issue of these instructions (fifth quarterly audit onwards), the pre-paid service of the Licensee shall be suspended permanently.
7. The TERM Cell shall continue to impose the above mentioned financial penalty. The penal provisions regarding suspension of Service shall be imposed by Licensing Branch of DOT HQ. For this purpose, the TERM Cell shall send the report of the CAF Audit on the basis of which the service is required to be suspended along with the recommendation for suspension of service to the Dy. Director General (AS), DoT.

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