

Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ Part-III/23/....

Dated 27/05/2014

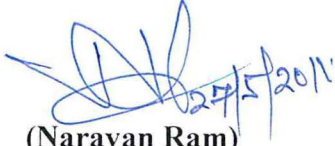
To

All Access Service Providers

Subject:-Allotment of Short Code '108' as 'EMERGENCY & DISASTER MANAGEMENT HELP-LINE' to all State Govt./UTs regarding.

I am directed to convey the approval of competent authority for allocation of **Short Code '108' as 'EMERGENCY & DISASTER MANAGEMENT HELP-LINE'** to all State Govt./UTs with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Non-Metered Service.
2. All are requested to take necessary action.


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries. (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRAI
3. Member Secretary, 4. Mission Director (NRHM) Panchkula Haryana with reference to D.O.letter No.685 dated 17/02/2014.
4. CMD MTNL / BSNL.
5. Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.