

**Government of India  
Ministry of Communications  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001**

**Letter No. 7-2/2019-DM/1256**


**Dated:02-05-2019**

**To,**  
All Access Service Providers.

**Subject:-Allocation of Short Code 1938 for Disaster Management & Relief from Cyclone regarding.**

The undersigned is directed to convey the allocation of Short Code '1938' to MHA, Govt. of India for **Disaster Management & Relief from Cyclone** with features as:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
  - ii. Accessibility: Un-restricted i.e. available on STD also.
  - iii. Non-Metered Service.
2. The short code should be terminated on landline no. **011-23093566**.
  3. All SMSs in LSAs of Andhra Pradesh, Odisha and West Bengal should be made free of cost for next five days with immediate effect.
  4. The Service Providers should ensure that Bulk SMSs conveyed by LSA units of A.P, Odisha and West Bengal should be delivered to all their customers within the respective LSAs free of cost.
  5. This is issued with the approval of DDG (AS).

  
**(Dhananjay Kumar Ranjan)**  
**Dir. (AS-III)**  
**Ph. No:011-23036387**

**Copy forwarded for information and necessary action to, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Joint Secretary, MHA, Govt. of India, New Delhi.
4. DGT, DoT (HQ), New Delhi.
5. Advisor/Sr. DDG, A.P, Odisha, West Bengal.
6. A copy for upload on DoT Website.