

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-10/2018-AS-III/ShortCodes/32/1228

Dated: 08-03-2019

To,
All Access Service Providers.

Subject:- Routing changed/switchover call traffic on toll-free Number of UIDAI short code '1947' from Vodafone Idea network to Bharti Airtel network.

The undersigned is directed by the competent authority to instruct that:

- (i) To open & route traffic of short code '1947' allotted for UIDAI should be changed from Vodafone Idea Limited towards nearest local POIs of Bharti Airtel on PAN India basis at the earliest and latest by 27-04-2019, 00:00 hours and
 - (ii) All TSP should open and route traffic of '1947' towards nearest local POIs of Bharti Airtel on PAN India basis at the earliest and latest by 27-04-2019, 00:00 hours.
- 2 All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).


(Sanchit Kr. Garg)
ADG (AS-III)

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Sr. DDG(LSA), Delhi LSA (with the request to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
4. Mr. Ajai Chandra, ADG, (CRM & Logistics) Division, 6th Floor, Aadhaar Building, Behind Kali Mandir, Gole Market, New Delhi-110001.
5. Director (P&N), DoT (HQ).
6. A copy for upload on DoT Website.