

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Vol.III/524/ 1202

Dated: 07-02-2019

To,
All Access Service Providers.

Subject: - Allocation of Short Code 155270 Delhi Police for Prevention of Mob Violence Helpline regarding.

The undersigned is directed to convey the allocation of Short Code '155270' Delhi Police for its Prevention of Mob Violence Helpline with features as under:

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - ii. Accessibility: Un-restricted i.e. available on STD also.
 - iii. Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).

Skgarg 07/02/2019
(Sanchit Kumar Garg)
ADG (AS-III)
sanchitk.garg@gov.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL /CMD BSNL.
3. Addl. Dy. Commissioner of Police-I, OPS & Communication, Delhi, Integrated Complex, OPS & Comm, FC-50, Shalimar Bagh, Delhi 110088, Tel. No: 01127492456, email id: hatbranch@rediffmail.com with reference to your letter no. 828/T(PABX)/DCP/Ops. & Comm. Dated 25-01-2019 to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (LSA), LSA Unit, Delhi).
4. Director (P&N), DoT (HQ) (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.