

**Government of India
Ministry of Communication
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-3/2013/AS-III/416/.1.64

Dated: 06/12/2018

To,
All Access Service Providers.

Subject: Allocation of short code 155237 to Haryana Shehri Vikas Pradhikaran (HSVP) regarding.

The undersigned is directed to convey the allocation of short code '155237' to Haryana Shehri Vikas Pradhikaran (HSVP) regarding for Housing Helpline in Haryana with features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered service: (It may be taken as Called Party Pays or Calling Party Pays depending on intimation, to this effect, issued by the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).

S. K. Garg
(Sanchit Kumar Garg)
ADG (AS-III)
Tel.:011-23372725

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. General Manager (IT) for Chief Administrator, HSVP, C-3 HSVP HQ, Sector-6, Panchkula, Haryana-134109 email:gmithuda@gmail.com w.r.t your letter dated 01-10-18, with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, Haryana.
4. Director (P&N), DoT (HQ), (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.