

Government of India  
Department of Telecommunications  
(Access Services Wing)  
Sanchar Bhawan, 20, Ashoka Road,  
New Delhi – 110001

No.16-10/2018-AS-III/Short Codes/208/1652

Dated: 8/12/2020

To,

M/s MTNL

**Sub:- Closure of special services of w.r.t Landline in Delhi & Mumbai LSAs.**

This is in reference to the letter No.MTNL/DE(SS)/Call Centre/AMC/2016-17 dated 28.10.2020 in wherein M/s MTNL has decided to close following special services being provided to its customers of Delhi & Mumbai LSA:-

1. 77-Hindi Sewa.
2. 1582/182-STD code enquiry service.
3. 1583/183-STD code enquiry service.
4. 1951 & 1952- Change number announcement service.

In this regard, it is stated that Short codes mentioned above are withdrawn from M/s MTNL with immediate effect.

This is issued with the approval of competent authority.

*Sk Garg*  
(Sanchit Kumar Garg) 08.12.2020  
ADG (AS-III)

**Copy to:**

1. Secretary, TRAI.
2. All Access Service Providers
3. A copy for upload on DoT website.