

Government of India
Ministry of Communications
Department of Telecommunications
Sanehar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-2/2023-AS-III/ ShortCode /150

Dated: 13.12.2024

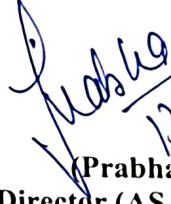
To,

All Access Service Providers.

Subject:- Withdrawal of short code '14415' issued to National Crime Records Bureau (NCRB).

DoT vide letter No. 16-2/2023-AS-III/38 dated 04.04.2024 (copy enclosed) had allotted short code '14415' to National Crime Record Bureau (NCRB). However, on the request of office of National Crime Records Bureau, the undersigned is directed to convey the withdrawal of short code '14415' with immediate effect.

2. All are requested to take necessary action.
3. This is issued with the approval of DDG (AS).


13/12/2024
(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Sh. Prasoon Gupta, Deputy Director (CCTNS), National Crime Records Bureau, Ministry of Home Affairs with a request to appoint nodal officer. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for withdrawal of helpline, as and when approached)
5. A copy for upload on DoT Website.

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001
Date: 04.04.2024

To
All Access Service Providers.

Subject: Allocation of short code '14415' to National Crime Records Bureau (NCRB)

Short Code '14415' is allotted as Helpline number to National Crime Records Bureau (NCRB) with the following features:-

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers)
 - ii. Accessibility: Unrestricted
 - iii. Metered service: Called Party Pays
 - iv. The short code will terminate at: 1800119002
2. Details of Nodal person: Sh. J N Prajapati, Assistant Director, NCRB. Tele No: 011 26735656. email id: dct@ncrb.gov.in.
 3. All are requested to take necessary action.
 4. This is issued with the approval of competent authority.

Signed by Prashant Verma
Date: 04-04-2024 13:09:13

(Prashant Verma)
Director (AS-III)
011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI
2. CMD MTNL/ CMD BSNL
3. Sh. Sanjay Mathur, Joint Director (CCTNS), National Crime Records Bureau. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs
4. Sh. J N Prajapati, Assistant Director, National Crime Records Bureau
5. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.