

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**(Access Services Wing)**  
**Sanchar Bhawan, 20, Ashoka Road, New Delhi – 110 001**

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**File No:** 800-29/2010-VAS (Vol. I)

**Dated:** 12.06.2018

**To**

**All Unified Licensees (having Access Service Authorization)/ Unified Access Services Licensees (UASL)/ Cellular Mobile Telephone Service (CMTS) Licensees.**

**Subject:** Use of 'Aadhaar' e-KYC service of Unique Identity Authority of India (UIDAI) for issuing new mobile connections and re-verification of existing subscribers-  
**Implementation of Virtual ID, UID Token and Limited KYC Concept in Aadhaar Ecosystem regarding.**

**Ref1:** Letter no. 800-29/2010-VAS dated 16.08.2016.

**Ref2:** Letter no. 800-26/2016-AS.II dated 23.03.2017.

This is with reference to instructions issued vide above mentioned letters and their subsequent letters regarding use of Aadhaar based E-KYC process for issuing new mobile connection to subscribers and re-verification of existing mobile subscribers.

2. In order to further strengthen privacy and security of Aadhaar number holder at the time of authentication, UIDAI, vide its circular no. K-11020/217/2018-UIDAI (Auth-I) dated 10.01.2018 has proposed to introduce some changes in Aadhaar Ecosystem. These changes are:

- a) **Introduction of Virtual ID:** for an Aadhaar holder to use it in lieu of his/her Aadhaar number to avoid the need of sharing of the Aadhaar number at the time of Authentication.
- b) **Introduction of Limited KYC:** service that does NOT return Aadhaar Number and only provides an "agency specific" unique UID token to eliminate many agencies storing Aadhaar Number while still enabling their own paperless KYC.

3. In reference to its circular dated 10.01.2018, UIDAI, vide its letter no. K-11020/217/2018-UIDAI (Auth-I)/612 dated 26.03.2018, has intimated Department of Telecom (DoT) that all Telecom Service Providers (TSPs) will be categorized as Local AUA and will have access to Limited KYC and after implementation of such changes in Aadhaar Ecosystem, TSPs as Local AUAs will not store Aadhaar number or Virtual ID of the customer while sending Authentication or E-KYC requests. For all E-KYC requests by TSPs, UIDAI as part of Limited KYC response will share demographic data i.e., name, gender, date of birth and address along with face photo and UID token. Aadhaar number will not be shared with TSPs by UIDAI as part of Limited KYC response. Accordingly, UIDAI has requested DoT to issue necessary instructions/changes in E-KYC process for new acquisitions as well as re-verification of existing subscribers and CAF formats. UIDAI also notified the timelines for implementation of such changes in Aadhaar Ecosystem and that all AUAs/KUAs shall have to fully migrate to new system by 01.06.2018 (which has now been extended to **01.07.2018**).

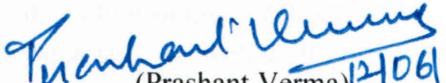


4. In this regard, the matter has been examined and the undersigned is directed to convey the approval of competent authority that all Licensees shall implement the above mentioned changes proposed by UIDAI regarding use of Virtual ID as an alternative of Aadhaar number, UID Tokens and Limited KYC concept in their system/networks subject to the adherence of existing Aadhaar based E-KYC processes for issuing new mobile connection to subscribers and re-verification of existing mobile subscribers.

5. After implementation of such changes in Aadhaar Ecosystem, the Licensees shall give the option to the subscriber of feeding either Aadhaar number or Virtual ID as per his/her choice. The Licensee shall display the Aadhaar number or Virtual ID in masked form at the POS terminal and shall ensure that the Aadhaar number or Virtual ID of the subscriber should not be stored anywhere in its systems/applications/database. The Licensee shall then follow the E-KYC process as per the existing instructions for new acquisition or re-verification, as the case may be, and after successful authentication of the subscribers, shall use UID token to ascertain the uniqueness of the subscribers and store the same along with the other fields in the subscriber's database.

6. The Licensee shall also make necessary changes in its system to replace the Aadhaar numbers of existing subscribers (who have been acquired/re-verified through the Aadhaar based E-KYC process) within the subscriber's database with UID tokens as per the mechanism/procedure notified by UIDAI. The transaction ids or logs of such changes made in the subscriber database, if any provided by UIDAI, shall be stored by the Licensee in its system. It is clarified that in case of existing subscribers, only replacement of Aadhaar number with UID tokens is permitted as a onetime measure and other data fields in the subscribers database shall not be altered by the Licensee. If any incident of alteration/manipulation of any other field of subscriber database comes to the notice of this Department, such connection shall be treated as pre-activated and penal action as per the existing instructions shall be taken.

7. The other terms and conditions as mentioned in the instructions dated 16.08.2016 & 23.03.2017 and other related instructions, shall remain unchanged and shall be followed by the Licensee in their true letter and spirit. For the sake of understanding, in case of new acquisition of mobile subscriber, a sample CAF format and database format is attached as Annexure-I and Annexure-II respectively incorporating the effects of implementation of above mentioned changes. The CAF/database formats, issued by DoT, in other scenarios, shall stand amended accordingly.

  
(Prashant Verma) 12/06/18

**ADG (AS-II)**

**Tele No.:** 011-23354042/23036580

**Copy to:**

1. Secretary, MeitY, New Delhi.
2. Secretary, TRAI, New Delhi.
3. CEO, UIDAI, New Delhi.
4. DG (T), DoT HQ, New Delhi.
5. Advisor(s)/Sr. DDsG of LSA Units of DoT.
6. JS (CIS), MHA, North Block, New Delhi.
7. Director (AS-I)/Director(AS-III)/Director (AS-IV)/Director(AS-V)
8. COAI.

APPLICATION FORM FOR NEW MOBILE CONNECTION USING e-KYC PROCESS

Unique Customer Application Form (CAF) No\* - \_\_\_\_\_
Aadhaar Number of Customer\* (As received from UIDAI): \_\_\_\_\_
Type of Connection\*: Post-Paid/ Pre-Paid

Passport size Photograph (As received from UIDAI)

1. Name of the Subscriber\* \_\_\_\_\_ (As received from UIDAI)

1A: Unique e-KYC response code (authorization) along with date & time stamp received from UIDAI in respect of customer\*

Unique response code\* : \_\_\_\_\_ Date\* : \_\_\_\_\_ Time\* : \_\_\_\_\_

2. Name of Father/Husband\* \_\_\_\_\_

3. Gender\*: Male/Female (As received from UIDAI)

4. Date of Birth\* (DD/MM/YYYY) (As received from UIDAI)

5. Complete Local Residential Address\* (As received from UIDAI):

(C/o)/(D/o)/(S/o)/(W/o)/(H/o) \_\_\_\_\_

House No/Flat No \_\_\_\_\_ Street \_\_\_\_\_
Address/Village \_\_\_\_\_
Locality/ Tehsil \_\_\_\_\_
City/ District \_\_\_\_\_ State/UT \_\_\_\_\_

Pin Code - \_\_\_\_\_

6. Complete permanent residential Address of subscriber:

House No/Flat No \_\_\_\_\_ Street \_\_\_\_\_
Address/Village \_\_\_\_\_
Locality/ Tehsil \_\_\_\_\_
City/ District \_\_\_\_\_ State/UT \_\_\_\_\_

Pin Code - \_\_\_\_\_

7. Status of Subscriber\*:- Individual /Corporate

8. Nationality\* \_\_\_\_\_

9. Photo ID Proof type (Driving Licence/ Voter ID Card/ Other (specify): (Deleted)

10. Address proof document type (Driving Licence/ Other (specify): (Deleted)

11. Number of Mobile connections held in name of Applicant (Operator-wise)\* - \_\_\_\_\_

[Handwritten signature]

12. Tariff Plan Applied\* - \_\_\_\_\_ 13. Value Added Services Applied(if any) \_\_\_\_\_

14. E-mail address (if any): \_\_\_\_\_@\_\_\_\_\_

15. Alternate Contact numbers, if any: Home: \_\_\_\_\_ Business \_\_\_\_\_ Mobile \_\_\_\_\_

16. Profession of Subscriber : \_\_\_\_\_ 17. PAN/GIR: \_\_\_\_\_

18. ~~Details (Name, Address and phone number) of Local reference (Deleted)~~

19. To be filled in cases of Mobile Number Portability (MNP) –

(A) UPC \_\_\_\_\_ (B) Previous Service Provider & Licensed Service Area Details: \_\_\_\_\_

20. To be filled in cases of Post-paid connections -

(A) Form of Payment - Cash  Cheque  credit card  Debit card

(B) If payment made by cash/cheque/credit card/debit card

(a) Bank A/c No. \_\_\_\_\_ (b) Bank Name \_\_\_\_\_

(c) Branch Name & Address \_\_\_\_\_

#### Declaration by subscriber

(A) The information provided by me & the data received from UIDAI in my respect is correct.

(B) This biometric authentication can be treated as my signature.

(C) I have received the SIM card.

Unique response code\* (declaration): \_\_\_\_\_ Date\* : \_\_\_\_\_ Time\* : \_\_\_\_\_

#### Fields to be filled by Service Provider/Authorized representative

21. IMSI No.\* - \_\_\_\_\_ 22. Mobile Number allotted\*- \_\_\_\_\_

23. Point of sale code\* - \_\_\_\_\_ 23A. Point of Sale Name\* : \_\_\_\_\_  
(To be populated by Licensee) (To be populated by Licensee)

24. Point of sale agent name (As received from UIDAI)\* \_\_\_\_\_

24A: ~~Point of sale agent Aadhaar Number\*~~ (As received from UIDAI): \_\_\_\_\_

24B: Unique e-KYC response code along with date & time stamp received from UIDAI in respect of POS agent\*

Unique response code\*: \_\_\_\_\_ Date\* : \_\_\_\_\_ Time\* : \_\_\_\_\_

25. Complete Address of Point of Sale\* (To be populated by Licensee):

House No/Flat No\* \_\_\_\_\_ Street \_\_\_\_\_  
Address/Village \_\_\_\_\_  
Locality/ Tehsil\* \_\_\_\_\_  
City/ District\* \_\_\_\_\_ State/UT \* \_\_\_\_\_

Pin Code\* -

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26. Name of local reference contacted by PoS at time of Sale (Deleted)

**Fields to be filled by Service Providers before SIM activation**

27. Name of local reference contacted at time of activation (Deleted)

28. Name & designation of the Employee of the Licensee activating the SIM on behalf of the licensee\* \_\_\_\_\_

29. Details of Add-on/Value Added facilities (like Internet, 3G, Call transfer facility, ISD facility, GPRS, navigation, Tariff plan etc.) activated on the SIM Card \_\_\_\_\_

~~Signature of Employee of Licensee who is activating the SIM\*(Deleted)~~

Date & Time \* -

**\*Mandatory fields**



**Annexure-II**

Parameters required to be included in the subscriber database furnished by Licensees in respect of mobile connection issued through e-KYC process:

Sl. No.	Parameter	Width
1	Telephone Number	10 characters
2.	CAF serial No.	10 characters
2A	Aadhaar Number of Customer (In case of e-KYC process)	15 characters
3.	Name of the Subscriber	100 characters
3A	Unique e-KYC response code received from UIDAI for biometric authentication of subscriber (Authorization)	
	(i) Unique e-KYC response code	
	(ii) Date	10 characters
	(iii) Time	10 characters
3B	Unique e-KYC response code received from UIDAI for biometric authentication of subscriber (Declaration)	
	(i) Unique e-KYC response code	
	(ii) Date	10 characters
	(iii) Time	10 characters
3C	Unique acknowledgment receipt number	
4.	Date of Birth	10 characters
5.	Father's/Husband's Name	100 characters
6.	Local Address of the Subscriber	
	(ia) (C/o)/(D/o)/(S/o)/(W/o)/(H/o)	100 characters
	(i) House No./Flat No.	20 characters
	(ii) Street Address/Name	50 characters
	(iii) Locality	50 characters
	(iv) City	50 characters
	(v) State/UT	50 characters
	(vi) Postal Code	06 characters
7.	Permanent Address of the Subscriber:	
	(i) House No./Flat No.	20 characters
	(ii) Street Address/Name	50 characters
	(iii) Locality	50 characters
	(iv) City	50 characters
	(v) State/UT	50 characters
	(vi) Postal Code	06 characters
8.	Alternate phone No.	10 characters
9.	E-mail ID (if any)	100 characters
10.	Gender	06 characters
11	Nationality	15 characters
12	Profession of the Subscriber	15 characters
13	PAN/GIR No	
14	Status of Subscriber (Individual Bulk/Corporate/Foreigner/outstation)	10 characters
15	Connection Type (Pre-paid/Post-paid)	10 characters
	(i) if Post paid: form of payment (cash/cheque/credit card/debit card)	10 characters
	If payment made by cash/cheque/credit card/debit card:	
	(a) Bank A/c No.	20 characters
	(b) Bank Name	25 characters
	(c) Branch Name & Address	50 characters
16	IMSI No.	20 characters

17	Service Provider (initial)	20 characters
18	Circle (initial)	20 characters
19	SIM Activation date	10 characters
19A	SIM Activation time ( In case of e-KYC)	10 characters
20	Current Status of Connection (Activated/Suspended)	10 characters
21	Previous Service Provider (in case of ported from other service provider)	20 characters
22	Previous Circle (in case of ported number from other circle)	20 characters
23	Point of sale code	10 characters
23A	Name of Point of Sale	
24	Point of sale agent name	50 characters
24A	<del>Point of Sale agent Aadhaar Number</del>	
24B	Unique e-KYC response code received from UIDAI for biometric authentication of POS agent	
	(iv) Unique e-KYC response code	
	(v) Date	10 characters
	(vi) Time	10 characters
25	Point of sale address:	
	(i) House No./Flat No.	10 characters
	(ii) Street Address/Name	50 characters
	(iii) Locality	50 characters
	(iv) City	50 characters
	(v) State/UT	50 characters
	(vi) Postal Code	06 characters
26	Details of Add-on/Value Added facilities (like Internet, 3G, Call transfer facility, ISD facility, GPRS, navigation, tariff plan etc.) activated on the SIM Card	50 characters
27	Scanned photograph of the Subscriber	
28	<b>UID Token</b>	<b>72 characters</b>
29	Transaction Id & logs (in case of existing subscribers whose Aadhaar number will be replaced with UID Tokens as per the mechanism/procedure notified by UIDAI, if any provided by UIDAI)	

*[Handwritten signature]*

