

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20, Ashoka Road, New Delhi - 110001
(Carrier Services Wing)

No. 311-Misc/2017-CS-I

Dated: 09.11.2021


To

All Licensees of Voice Mail/ Audiotex/ UMS

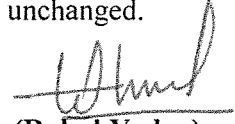
Subject: Amendment in Voice Mail/ Audiotex/ UMS License Agreement for change in FDI norms.

As per the **Condition 5.1** of schedule-II: Part I, General Conditions of License Agreement for Voice Mail/ Audiotex/ Unified Messaging Service (UMS), the LICENSOR reserves the right to modify at any time the terms and conditions of the LICENCE, if in the opinion of the LICENSOR it is necessary or expedient to do so in public interest or in the interest of the security of the State or for the proper conduct of the SERVICE. In pursuance of this condition, the Licensor hereby amends/appends the following in the Voice Mail/ Audiotex/ UMS License Agreement:

S. No.	Existing Clause	Amended Clause
1.	<p>PART-I, GENERAL CONDITIONS, 1. OWNERSHIP OF THE LICENSEE COMPANY</p> <p><i>1.1. FDI upto 100% with 49% under automatic route and beyond 49% through FIPB route subject to observance of licensing and security conditions by licensee as well as investors as notified by the DoT from time to time.</i></p> <p><i>(i)Both direct and indirect foreign investment in the Licensee Company shall be counted for the purpose of calculating FDI.</i></p> <p><i>(ii). The licensee Company/ Indian Promoters/ Investment Companies including their holding companies shall comply relevant provisions of extant FDI policy of the Government. While approving the investment</i></p>	<p>PART-I, GENERAL CONDITIONS, 1. OWNERSHIP OF THE LICENSEE COMPANY</p> <p>1.1 FDI upto 100% under automatic route subject to observance of licensing and security conditions by licensee as well as investors as notified by the DoT from time to time.</p> <p>Notwithstanding with the above provision, foreign investment shall be subject to following conditions:</p> <p>(i) An entity of a country, which shares land border with India or where the beneficial owner of an investment into India is situated in or is a citizen of any such country, can invest only under the Government route.</p> <p>(ii) In the event of the transfer of ownership of any existing or future FDI in an entity in India, directly or indirectly, resulting in the beneficial</p>


OFFICE OF THE LICENSOR
 DEPARTMENT OF TELECOMMUNICATIONS
 SANCHAR BHAWAN, 20, ASHOKA ROAD, NEW DELHI - 110001
 (CARRIER SERVICES WING)

3. This amendment shall be part and parcel of the Voice Mail/ Audiotex/ Unified Messaging Service (UMS) Agreement and other Terms & Conditions remain unchanged.



(Rahul Yadav)
ADG (CS-I)

For and on behalf of the President of India

Ph. No. 23036489

(RAHUL YADAV)

ADG (CS-I)

Asst. Director, Technical

Support Wing, Dept. of Telecom

Emp. of Telecom, Dept. of Telecom

23, B-1, New Delhi

Copy to:

1. Secretary (TRAI).
2. DGT, DoT (HQ)/ CGCA.
3. Advisor (Economics)/ Wireless Advisor/ Sr. DDG (TEC).
4. DDG (AS)/DDG (DS)/DDG (Satellite)/DDG (LFP)/ DDG (LFA)/ DDG (FIPP)/ DDG (SPPI)/ DDG (SA)/ DDG (WPF)/ DDG (A/C).
5. All Directors of CS Wing.
6. Director (IT) may kindly arrange to upload this letter on the website of DoT.