

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001**  
**(Access Services Wing)**

No. 16-01/2017-AS-III- Vol.I(Short code)/31

Dated: 24.02.2025

To,

All Access Service Providers

**Subject:- Allotment of short code '149' to Kerala State Road Transport Corporation, Government of Kerala.**

Kindly refer to DoT letter No. 16-3/2013-AS-III/Part-II/58/956, dated 20.06.2014 (copy enclosed) wherein short code '149' was allotted to all States/UTs for enquiry of Public Road Transport Utility. I am directed to convey the approval of the competent authority for allotment of short code '149' to Kerala State Road Transport Corporation (KSRTC), Government of Kerala with the following features:-

- a. Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers).
  - b. Accessibility: Unrestricted i.e. available on STD also.
  - c. Metered Service: Called party pays
  - d. Termination/Mapping Number: - 18005994011
  - e. Details and contact number of Nodal Person: Nishant S, DGM(IT), Mob. No. 9744301829, Email: dgmit.ksrtc@kerala.gov.in
2. All are requested to take necessary action.
  3. This is issued with the approval of competent authority.

Director (AS-III)  
Ph 011-23372488

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. Shri P S Pramoj Sankar, Chairman & Managing Director (KSRTC-HQ) Kerala State Road Transport Corporation, Transport Bhavan, Fort, Thiruvananthapuram-695023. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA. (srddg.krl-dgt-dot@gov.in)
3. Director (T), DGT HQ, DoT (with a request to direct respective LSA field to coordinate with TSPs for implementation of helpline)
4. A copy for upload on DoT Website

107

58/c

Government of India  
Ministry of Communication & Information Technology  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

File No.16-3/2013/AS.III /Part-II/58/956

Dated 20/06/2014

**Subject:-Allocation of Short Code '149' for enquiry of Public Road Transport Utility of all States/UTs.**

I am directed to convey the approval of competent authority for allocation of Short Code '149' for enquiry of Public Road Transport Utility of all States/UTs.

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction):

2. All are requested to take necessary action.



(Narayan Ram)  
Section Officer (AS-III)  
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries (It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State/UTs).
2. Secretary, TRAI
3. CMD MTNL/ BSNL.
4. Joint Secretary, Ministry of Road Transport & Highways, Parivahan Bhawan, New Delhi-110001 with reference to D.O. letter No.RT-17014/2/2011-T dated 10/06/2014.
5. Managing Director, U.P. State Road Transport Corpn.Parivahan Bhawan, Tehri Kothi Lucknow-226001 with reference to your letter No.2044/52/निर्मय फण्ड/कंप्यूटर/2014 dated 27/05/2014.
6. मुख्य प्रधान प्रबन्धक (प्राविधिक), यू०पी० सर्कल पी०एच०ई० सेक्शन, उ०प्र० भारत संचार निगम हजरतगंज, लखनऊ कृपया पत्रांक-399 एमओ/13-5 एमओ/2006, दिनांक 06/12/2013 का अवलोकन करें।
7. Director (S-I), DoT (HQ). (All TERM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
8. ADG (IT) with request to kindly upload on DoT Website.

