

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Vol.III /216 / 302

Dated : 29/05/2017

To,

All Access Service Providers.

Subject:- Allocation of Short Code to Excise Deptt., Chattisgarh State.

This is in reference to your letter no. F3-25/2017/CT(Ex)/V dated 01/05/2017.

The undersigned is directed to convey the allocation of Short Code '14405' for prohibition related helpline to **Excise Deptt., Chattisgarh State** with following features as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. This is issued with the approval of Sr. DDG (AS).
 3. All are requested to take necessary action.


(Dhananjay Kumar Ranjan)
Director (AS-III)
Tel: 011-23036387
E-Mail: diras3-dot@nic.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. CMD MTNL /CMD BSNL.
3. Special Secretary, Commercial Tax Deptt., Govt. of Chattisgarh, Mantralaya, Mahanadi Bhawan, Naya Raipur w.r.t to your letter F 3-25/2017/CT (Ex)/V dated 01/05/2017 to appoint a nodal officer to implement the helpline. (The Nodal officer may contact DDG (TERM), TERM Cell, Chattisgarh).
4. Director (TERM-I), DoT (HQ) (respective TERM Cells-Madhya Pradesh may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.