

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Access Services Wing**  
**20, Ashoka Road, New Delhi-110001**

No.16-3/2013/AS-III/545/175

Dated: 26 /07/2022

To,

All Access Service Providers.

**Subject: Allocation of Short Code '14451' to Central Bureau of Investigation, New Delhi for Anti-Corruption Helpline.**

Short code '14451' is allocated as Anti-Corruption Helpline to Central Bureau of Investigation, New Delhi to provide easy access for communication to general public with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - (ii) Accessibility: Un-restricted.
  - (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).
2. All are requested to take necessary action.
  3. This is issued with the approval of competent authority.

**Signed by Sanchit Kumar Garg**  
(Sanchit Kumar Garg)

ADG (AS-III)  
Date: 26-07-2022 15:17:08

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Shri Manoranjan, Supdt. Of Police (Systems), System Division, Central Bureau of Investigation, Plot 5-B, 6<sup>th</sup> Floor, B-Wing, CGO Complex, Lodhi Road, New Delhi-110003 w.r.t. letter No. 362/8/2/HO/Corr./CBI/SD/2016(Pt-II) dt. 15.07.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned, States/UTs.
4. Director (P&N), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.