

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS-III/ Vol.I (Short Code)

Date: 30.01.2024

To,
All Access Service Providers.

Subject: Allocation of short code '1032' for Ministry of Home Affairs-Regarding.

The undersigned is directed to convey the allocation of short code '1032' to Ministry of Home Affairs for the services relating to grant of Indian Citizenship with following features:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Unrestricted accessibility across India.
 - (iii) Metered service: Called Party Pays
 - (iv) The short code will terminate at: 18001802380
2. Details and contact number of Nodal person: Mr. Ram Dayal Meena, Director (Citizenship), Ministry of Home Affairs Hall No. 19, MDCNS, New Delhi, Contact No. 011-23077512
 3. All are requested to take necessary action.
 4. This is issued with the approval of DDG (AS).

Inlet
30/01/2024
(Trilok Chandra)
Director (AS-III)
011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. Sh. Ram Dayal Meena, Director (Citizenship), Ministry of Home Affairs Hall No. 19, MDCNS, New Delhi w.r.t letter no. 26030/06/2024-IC-II dated 10.01.2024. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs.
4. Director, Ministry of Home Affairs, New Delhi.
5. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached). Director (Citizenship), Ministry of Home Affairs Hall No. 19, MDCNS, New Delhi
6. A copy for upload on DoT Website.