

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No.16-3/2011/AS-III//Vol.II/305/110

Dated: 21 /04/2022

To,

All Access Service Providers.

Subject: Allocation of Short Code '155250' to CHiPS (Chhattisgarh Infotech Promotion Society), Government of Chhattisgarh, Raipur.

Short code '155250' is allocated for setting up a call centre for Chief Minister (CM) Grievance Redressal Portal to CHiPS (Chhattisgarh Infotech Promotion Society), Government of Chhattisgarh with following features as:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
 - (ii) Accessibility: Restricted i.e. within state.
 - (iii) Metered Service: Called Party Pays.
2. All are requested to take necessary action.
 3. This is issued with the approval of DDG (AS).

Skgarg
(Sanchit Kumar Garg) 21/04/2022
ADG (AS-III)

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ CMD BSNL.
3. The Chief Executive Officer, CHiPS, State Data Center Building, Civil Lines, Raipur-492001 w.r.t. letter No. 784/CG CAMP/CHiPS/2002 dated 08.04.2022 with a request to appoint a nodal officer to implement the helpline. The Nodal officer may contact Sr. DDG (LSA), LSA Unit, concerned States/UTs.
4. Director (P&N), DGT (HQ), (respective LSA field unit may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.