

Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-2/2023-AS-III/ 38

Date: 04.04.2024

To

All Access Service Providers.

Subject: Allocation of short code '14415' to National Crime Records Bureau (NCRB)

Short Code '14415' is allotted as Helpline number to National Crime Records Bureau (NCRB) with the following features:-

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access providers)
 - ii. Accessibility: Unrestricted
 - iii. Metered service: Called Party Pays
 - iv. The short code will terminate at: 1800119002
2. Details of Nodal person: Sh. J N Prajapati, Assistant Director, NCRB, Tele No: 011 26735656, email id: dct@ncrb.gov.in.
 3. All are requested to take necessary action.
 4. This is issued with the approval of competent authority.

Signed by Prashant Verma

Date: 04-04-2024 13:09:13

(Prashant Verma)

Director (AS-III)

011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI
2. CMD MTNL/ CMD BSNL
3. Sh. Sanjay Mathur, Joint Director (CCTNS), National Crime Records Bureau. The nodal officer may contact Sr. DDG(LSA), LSA unit, for concerned states/UTs
4. Sh. J N Prajapati, Assistant Director, National Crime Records Bureau
5. Director (T), DGT HQ, DoT (respective LSA field may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. A copy for upload on DoT Website.