

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-3/2013-AS-III/Part-III/26

Dated: 29.10.2024

To,
All Access Service Providers

Subject: Change in the mapping of Short Code 1962 issued for "Animals in distress" & "Animal Mobile Medical Ambulance" helpline for Government of Jammu and Kashmir.

The mapping of Short Code '1962' (issued as "Animals in distress" & 'Animal Mobile Medical Ambulance help line to all State Govt./UTs vide DoT's letter dated 25.02.2016) for Government of Jammu and Kashmir, may kindly be changed as follows: -

S.No	Short code	Earlier mapping/terminating number	New mapping/terminating number
1	1962	0191-2466650	18008908867

2. All are requested to take necessary action.
3. This is issued with the approval of DDG (AS).

Prabha
29/10/2024

(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Dr. Waheeda Parveen, Office of the Chief Executive Officer, Livestock Development Board, Government of Jammu and Kashmir, Baramulla - Srinagar Rd, Shalateng, Srinagar, Jammu and Kashmir 190012. The nodal officer may contact Spl. DG Telecom/Addl DG Telecom of respective LSA.
4. Director (T), DGT HQ (respective LSA' unit may be asked to coordinate with respective Nodal officer and TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.