

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-02/2023-AS-III/ShortCodes/125

Dated 29.10.2024


To,
All Access Service Providers

Subject: Change in the mapping of short code (19123) of BSES Rajdhani Power Limited, Delhi -Reg.

Considering the request of M/s BSES Rajdhani Power Limited, Delhi, it has been decided to change the mapping of short code '19123' issued vide DoT letter dated 08.07.2016, as follows:

S. No.	Earlier Toll-free number		New Toll-free number	
	Toll-free No.	TSP	Toll- free No.	TSP
1.	1800 1191 23	MTNL	1800 1029 123	Bharti Airtel Ltd.

2. All other features will remain the same.
3. All are requested to take necessary action.
4. This is issued with the approval of DDG (AS).


(Prabha Ji)
Director (AS-III)
Ph 011-23372732

Encl: As above.

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Sh. Nitin Galande, Head IT, BSES Rajdhani Power Limited, BSES Bhawan, Nehru Place, New Delhi – 110019. It's nodal officer may contact Spl. DG Telecom/Addl DG Telecom of Delhi LSA.
4. Director (T), DGT Hq (Delhi LSA may be asked to coordinate with respective Nodal officers and TSPs for implementation, as and when approached)
5. A copy for upload on DoT Website.