Government of India Ministry of Communications Department of Telecommunications 20, Ashoka Road, New Delhi-110001 Access Services Wing

No. 16-3/2011-AS.III/VOL.III/23

Dated: 13.02.2024

To,

All Access Service Providers.

Subject: Allocation of short code '155306' for emergency helpline service of army HQ pro unit: Regarding.

The undersigned is directed to convey short code '155306' to emergency helpline service of army HQ pro unit with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Unrestricted.
- (iii) Metered service: Calling Party Pays.
- (iv) The short code will terminate at: 011-25684195
- 2. All are requested to take necessary action.
- 3. This is issued with the approval of competent authority.

(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL/ BSNL.
- 3. Ginsh Agnihotri Lt. Col, Provost Marshal Directorate, Adjutant General's Branch, Integrated HQ of MoD (Army), Defence offices Complex, 'A' Block 4th Floor, KG Marg, New Delhi-110001. The Nodal officer may contact Special DG Telecom/Additional DG elecom of respective LSA for concerned States/UTs.
- 4. Director (T), DGT Hq,DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached)
- 5. A copy for upload on DoT Website.