

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road, New Delhi-110001
Access Services Wing

No. 16-01/2017-AS-III/ShortCode /17

Dated: 05.02.2024


To,

All Access Service Providers.

Subject: Allocation of short code '155304' as "Helpline for Grievances and Services" of Municipal Corporation Chandigarh.

The undersigned is directed to convey short code '155304' to Municipal Corporation Chandigarh, as "Helpline for grievances and services" with following features: -

- a. Category-I: Service (i.e. mandatory service to be provided by all the Access service providers).
 - b. Accessibility: Restricted within Chandigarh Union Territory.
 - c. Metering: Calling Party Pays.
 - d. To terminate Short Code allotted to PRI number 0172-2787200.
2. Details of the Nodal person: - Sh. Varun Chugh, Mob. No. 9888277992
 3. All are requested to take necessary action.
 4. This is issued with the approval of competent authority.


(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Commissioner cum Mission Director, SBM(U), Municipal Corporation Chandigarh, Municipal Corporation Building, Sector 17, Chandigarh. The Nodal officer may contact Special DG Telecom/Additional DG Telecom of respective LSA for concerned States/UTs.
4. Director (T), DGT Hq, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached)
5. A copy for upload on DoT Website.