

Government of India
Ministry of Communications
Department of Telecommunications
20, Ashoka Road, New Delhi-110001
Access Services Wing

No. 16-2/2023-AS-III/Short Codes /27


Date: 22.02.2024

To,
All Access Service Providers.

Subject: Allotment of short code '14465' to National Investigation Agency regarding.

The undersigned is directed to convey the allotment of short code '14465' to National Investigation Agency (NIA) to investigate offenses that have National and International implications, specially focusing on terrorism, insurgency and other related matters, with following features: -

- a. Category-I: Service (i.e. mandatory service to be provided by all the Access service providers).
 - b. Accessibility: Un-restricted (to be accessible across India)
 - c. Metering: Calling Party Pays
 - d. To terminate Short Code allotted at :- 011-24360464
2. Details of the Nodal person:- Sh. Bhargav Sanjeevan Goswami, ASP (Admn), NIA Hqrs.Tel No.011 24368838- Ext-313, and Email ID- do.nia@gov.in
 3. All are requested to take necessary action.
 4. This is issued with the approval of competent authority.


22/02/2024
(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
 2. CMD MTNL/ BSNL.
 3. National Investigation Agency, Ministry of Home Affairs, Government of India, CGO Complex, Lodhi Road New Delhi-1100035. The Nodal officer may contact Special DG Telecom/Additional DG telecom of respective LSA.
 4. Director (T), DGT Hq,DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached)
 5. A copy for upload on DoT Website.
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