## Government of India Ministry of Communications Department of Telecommunications Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001 (Access Services Wing)

No. 16-01/2022-AS-III/ ShortCode/ 67

Dated: 27.06.2024

To,

All Access Service Providers.

Subject: Allocation of short code '14458' to Bureau of Police Research & Development, Ministry of Home Affairs.

The undersigned is directed to convey the allocation of short code '14458' to Bureau of Police Research & Development, Ministry of Home Affairs to provide support to the implementation of New Criminal Laws all over the Country with following features:-

- i. Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers).
- ii. Accessibility: Unrestricted
- iii. Metering: Called Party Pay
- iv. To terminate Short Code at: 1800 112 029
- v. Details of the Nodal person: Sunit Varshney & Contact no.: 011-26781075
- 2. All are requested to take necessary action.
- 3. This is issued with the approval of DDG (AS).

(Mukesh Kumar)

Assistant Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL/BSNL.
- 3. Rekha Lohani, IPS, Inspector General/Director Research & correctional Administration, Bureau of Police Research & Development, Ministry of Home Affairs, Govt of Indiam National Highway-48, Mahipalpurm, New Delhi-110037. The Nodal officer may contact Special DG Telecom/Additional DG telecom of respective LSA.

4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached)

5. A copy for upload on DoT Website.