

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No. 16-1/2017-AS-III/ Vol.I (Short Code) /31

Dated: 05.03.2024

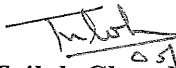
To,

All Access Service Providers.

Subject: Allocation of short code '155370' for Chennai Metro Rail limited (CMRL).

The undersigned is directed to convey the allocation of short code '155370' to Chennai Metro Rail limited (CMRL), to improve passenger amenities, particularly related to women passenger safety, with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access services providers.
 - (ii) Accessibility: Unrestricted i.e. available on STD also.
 - (iii) Metered service: Called Party Pays.
 - (iv) The short code will terminate at 1800-425-01515.
2. Details of Nodal Person is as follows: K.Srinivasan, Manager (Telecom), Mob. 9445868289, Email: srinivasan.k@cmrl.in
 3. All are requested to take necessary action.
 4. This is issued with the approval of DDG (AS).


(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. K.A Monoharan, Advisor (S& T), Chennai Metro Rail Limited OCC, 3rd Floor, Admin Building, CMRL Depot, Poonamallee High Road, Koyambedu Chennai 600 107. The nodal officer may contact Spl. DG Telecom/Addl. DG Telcom of respective LSA unit, for concerned states/UTs.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.