SECTION 2:

Inter se Priorities among Key Objectives, Success indicators and Targets

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column	6				Year end evaluation
			ı	Success Indicator	Unit	Weight	Target /	Criteria Valı	ıe			
	Objective	Weight	Actions				Excellen	tVery Good	Good	Fair	Poor	
							100%	90%	80%	70%	60%	
1		15	allocating criteria of 2G spectrum	No. of months from the date of receipt of TRAI recommendation		8	2 1/2	3	4	5	6	Target for excellent (100%) was to be achieved within 2 ½ month of receipt of
	(i) Spectrum Policy- optimum utilization of scarce spectrum resource		,	No. of months from the date of receipt of TRAI recommendation		7	2 1/2	3	4	5	6	recommendation. Which was received only on 8.2.2011. Further details are as under On 8.2.2011 TRAI has submitted its recommendations on Spectrum Management & Licensing framework in continuation to its earlier recommendations issued on 11.5.2010. DoT has sought some

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6	5				Year end evaluation
				Success Indicator	Unit	Weight	Target / (Criteria Value	1			
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
								Good				
							100%	90%	80%	70%	60%	
	(ii) Policy to guard against malwares, spywares, trapdoors and ensuring security in telecomnetworks and measures to deal with cyber warfare	9		December, 2010	Date				31 Jan.2011	28 Feb.2011	31 March, 2011	clarifications on recommendation vide letter dated 15/4/2011. TRAI has informed the DoT that it will provide clarifications in a weeks' time. Policy to guard against malwares, spywares, trapdoors and ensuring security in telecom networks and measures to deal with cyber warfare has been issued in the form of amendments to the license on 28.07.2010.
	(iii) Policy on grant of licences including rationalizing licence fee structure	5	Licensing Policy across various	No. of months from the date of receipt of TRAI recommendation		4	21/2	3	4	5	6	Target for excellent (100%) was to be achieved within 2 ½ month of receipt of
			b) Uniform Licence Fee	No. of months from the date of receipt of TRAI		2	2½	3	4	5	6	TRAI recommendation. Which was received

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column	6				Year end evaluation
				Success Indicator	Unit	Weight	Target /	Criteria Value	2			
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
	Objective	weight	Actions					Good				
							100%	90%	80%	70%	60%	
				Policy by April	Date	2	20 Apri	30 Apri	l31 May			
			mobile virtual network operators(MVNOs)				2010	2010	2010	2010	2010	Recommendations have been issued by TRAI. Policy need to be framed. In view of new

S.No.		Column				Column						Year end evaluation
3.140.	Column 1	2	Column 3	Column 4		5	Column (5				rear end evaluation
				Success Indicator	Unit	Weight	Target / (Criteria Val	ue			
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
								Good				
							100%	90%	80%	70%	60%	
												recommendations of TRAI earlier target date become irrelevant.
				No. of months from the date of receipt of TRAI recommendation		2	2 1/2	3	4	5	6	Target for excellent (100%) was to be achieved within 2 ½ month of receipt of TRAI recommendation. Which was received only on 8.2.2011. Further details are as under No TRAI Recommendation with reference to Internet Telephony is pending. With regard to recommendations of TRAI on Spectrum Licensing framework dated 11.5.2010 and further recommendation dated 8.2.2011 are

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column (6				Year end evaluation
				Success Indicator	Unit	Weight	Target /	Criteria Val	ue			
	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor	
							100%	90%	80%	70%	60%	
	(iv) Revised Policy on Merger & Acquisition including rationalizing o spectrum usage charges	f	Approval of Policy	No. of months from the date of receipt of TRAl recommendation		6	2 1/2	3	4	5	6	under consideration which include Unified Licence (UL) also. The proposed UL may also include Internet and Internet Telephony services. Target for excellent (100%) was to be achieved within 2 ½ month of receipt of TRAI recommendation. Which was received only on 8.2.2011. Further details are as under On 8.2.2011 TRAI has submitted its recommendations on Spectrum Management & Liciencing framework in continuation to its earlier

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column (5				Year end evaluation
				Success Indicator	Unit	Weight	Target / 0	Criteria Value	<u>:</u>			
	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor	
							100%	90%	80%	70%	60%	
	(v) Convergence of IT, Broadcasting and Telecom		Approval of Policy	Approval by March 2011	Date	3	15 Mar 2011	31 Mar 2011	-15 April 2011	30 April 2011	15 May 2011	recommendations issued on 11.5.2010. DoT has sought some clarifications on recommendation vide letter dated 15/4/2011. TRAI has informed the DoT that it will provide clarifications in a weeks' time. (Earlier communication convergence bill 2001 could not be pursued due to the issues raised by Ministry of Information & Broadcasting regarding content. The fresh Policy related to convergence of IT, Broadcasting & Telecom could not be framed as it will require

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column (6				Year end evaluation
				Success Indicator	Unit	Weight	Target /	Criteria Value	2			
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
								Good				
							100%	90%	80%	70%	60%	
												detailed consultation with Ministry of Information & Broadcasting, DIT as well as TRAI. TRAI has already given the recommendation on implementation of digital addressable cable TV system in India on 05-08-2010 which is being examined by Ministry of Information & Broadcasting. Similarly TRAI has given the last recommendation on spectrum management and licensing frame work on 08-02-2011 on which DOT has sought

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6	5				Year end evaluation
				Success Indicator	Unit	Weight	Target / (Criteria Value	2			
	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor	
								90%	80%	70%	60%	
												some clarification on 15-04-2011 on from TRAI.
2			a) Vacation of Minimum 5 MHz. band from Defence.		Date	5	15 May 2010	30 Jun 2010	e31 July 2010		2010	Ministry of Def ence has released 10 MHz on 31.08.2010 in the frequency band 1920-1980 MHz.
	Enhancing spectrum availability for commercial use	n	b) Promulgation of Defence band	Promulgation by June 2010	Date	4	15 May 2010	30 Jun 2010			2010	Defence band up to 40 GHz were finalised except for the frequency band 1700-2000 MHz on 10 August 2010.
			measures to vacate spectrum from	Reaching MOU with the respective Departments		1	1 st Mai 2011	:31 st Ma 2011	ur?	?	?	1.DoT vide letter dated 23 February 2011 has requested MI&B to restrict the Terrestrial TV operation including planned mobile TV below 698 MHz in order to make the frequency band 698-

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column (5				Year end evaluation
				Success Indicator	Unit	Weight	Target /	Criteria Value				
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
	Objective	weight	ACTIONS					Good				
							100%	90%	80%	70%	60%	
3	Rapid Expansion of Telecom infrastructure for Voice, Data &	r	a) Facilitating increase in overall teledensity		% age	2	59	58	57	56		806 MHz available for BWA services. 2.A meeting of expert Group to ensure compatibility between MSS and Terrestrial Services was held on 14.01.2011 in order to make available the frequency band 2535-25555 MHz for BWA services. 3.Dialogue has been initiated with Power Grid Corporation of India to shift their assignments in the frequency band 2300-2400 MHz in order to make available the frequency band. 69.29 (As on 28 th Feb.2011)

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6	5				Year end evaluation
				Success Indicator	Unit	Weight	Target / 0	Criteria Value				
	Objective	Woight	Actions				Excellent	Very	Good	Fair	Poor	
	Objective	Weight	ACTIONS					Good				
							100%	90%	80%	70%	60%	
	Broadband with special emphasis on rural and remote areas	Ĺ										
			b) Facilitating increase in rural teledensity		% age	2	31	30	29	28		32.99% (As on 28 th Feb.2011)
			infrastructure for	contract to set up 10,000 sharable infrastructure		2	14 Aug. 2010				2010	Phase-II of the Shared Infrastructure Scheme was proposed in 2008 for providing mobile services in remaining uncovered rural and remote areas of the country wherein about 10,128 towers were proposed in the country to cover 63,344 villages. But, the scheme could not materialise as these left our villages did not have enough potential to be shared by a number of operators.

S.No.		Column	Column 3			Column						Year end evaluation
	Column 1	2	Column 3	Column 4		5	Column 6	5				
				Success Indicator	Unit	Weight	Target / (Criteria Valu	e			
	Ohioativo	\\\aiabt	Astions				Excellent	Very	Good	Fair	Poor	
	Objective	Weight	ACTIONS					Good				
							100%	90%	80%	70%	60%	
				overall Broad Band connections to 12 mn from 8	millions	14	12.5	12	11	10		Hence in view of no business case for a Shared Infrastructure Scheme, the plan of the scheme was restructured to provide integrated wireless mobile voice & broadband services in all left our uncovered rural & remote areas of the country irrespective of the number of towers needed for providing such coverage in the year 2010 11.87 million
			e) BB connections	mn Providing	Nos.	4	8,25,000	8,00,000	7,20,000	06,40,000	4,80,000	265938 connections as
				8,00,000 BB				, ,				on 31.3.2011

S.No.	0.1 1	Column	0.1 2	0.1 4		Column		_				Year end evaluation
	Column 1	2	Column 3	Column 4		5	Column 6)				
				Success Indicator	Unit	Weight	Target / (Criteria Value				
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
	Objective	Weight	Actions					Good				
							100%	90%	80%	70%	60%	
				connections during the year								(33.24%)
			f) providing BB connectivity to CSCs	Increase from 40,000 to 1,00,000 (60,000 during the year)		3	65,000	60,000	54,000	48,000	42,000	49912 total covered.
4	Developing consumer grievances redressal mechanism	S	a) Implementation of Mobile Number Portability			4	31 Aug 2010	30 Sept.2010	31 Oct 2010		2010	Implemented on 25 th Nov., 2010 in Haryana and 20 th January 2011 in rest of the country.
				recommendation from TRAI	Date	1	1 st Mai 2011	31 st Ma 2011	r?	?		TRAI has issued Telecom Consumer Redressal of Grievances Regulation, 2007. TRAI is also in the process of reviewing the same and holding open house discussions. DoT on its part has already implemented Centralised Public Grievance Redressal and Monitoring System

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6	5				Year end evaluation
				Success Indicator	Unit	Weight	Target / 0	Criteria Value				
	Objective	Weight	Actions				Excellent	Very Good	Good	Fair	Poor	
							100%	90%	80%	70%	60%	
												as per direction of DARPG and Cab. Sectt. On 1-4-2008.
5	Promoting R&D and manufacturing telecom related equipment		Joint Venture	with the strategic partners		2	15 Aug 2010	30 Sept.2010			31 Dec. 2010	Since no bids were received the target could not be achieved.
				Rs. 12,000 crore	Rs. in crore % of review	,	12,500	12,000	10,800	9,600		Export of Telecom Equipment worth Rs 6486.45 Cr. Up to Sept 2010. Based on the same trend the export of telecom equipment during the year 2010-11 is estimated to be Rs 12500 Cr. Data for the complete year will be available by July 2000.

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6	5				Year end evaluation
				Success Indicator	Unit	Weight	Target / (Criteria Value				
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
								Good				
							100%	90%	80%	70%	60%	
				TCOEs with availability of report including the revised strategy		2		90%			60%	Regular meetings are being held by the Governing Council as well as Academic and Industry Co-ordinators of TCOEs. Meetings of Governing Council and of Coordinators have already taken place.
6	Migration of network from Ipv 4 to Ipv 6		 a) preparation of migration plan of operators 		Date	3	15 June 2010	June.2010				Completed on 29.4.2010.
	•		b) Creating test	Preparation by June 2010	Date	3	15 June 2010	30 June.2010		31 July 2010	_	Project Estimate completed on 11.1.2011. Finalisation of tender document completed on 1.3.2011, Opening of Tenders completed on 18.4.2011. Evaluation of Tenders is in progress.
7	Efficient Functioning of RFD System		a) timely submission of Draft for Approval	submission	Date		Mar. 5 2010	Mar. 8 2010		Mar. 10 2010	Mar.11 2010	Since finalisation of RFD was dependent on TRAI

S.No.		Column				Column						Year end evaluation
3.140.	Column 1	2	Column 3	Column 4		5	Column 6	5		Tear Cita Cvaldation		
			ı	Success Indicator	Unit	Weight	Target / (Criteria Value	2			
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
	Objective	Weight	Actions					Good				
							100%	90%	80%	70%	60%	
			b) timely submission of Results	On- time	Date	1	May 2 2011	May 3 201		May 2011	5May (2011	recommendation on various issues related to spectrum management and licensing framework and the TRAI recommendation was received on 8.2.2011 Extension was sought and the same would be sent shortly. Submitted on 2 nd May 2011.
			c) Finalise a	strategic plan for	Date	2	Dec. 10 2010	Dec. 1 2010	5Dec. 20 2010	Dec. 2. 2010	4Dec.31 2010	Since finalisation of Strategic Plan was dependent on TRAI recommendation on various issues related to spectrum management and licensing framework and the TRAI recommendation was received on 8.2.2011

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column 6					Year end evaluation
				Success Indicator	Unit	Weight	Target / 0	Criteria Value				
	Objective	Weight	Actions				Excellent		Good	Fair	Poor	
								Good				
							100%	90%	80%	70%	60%	
												Extension was sought. Strategic Plan has been approved by the Telecom Commission on 29/4/2011 and is being sent shortly.
8	Improving Internal Efficiency of Ministry/Department		Responsibility Centers (Subordinate Offices, Attached Offices, Autonomous Bodies)	RCs covered	96	2		95	90	85	80	RFDs for all Responsibility Centres (USOF, C-DOT and TEC) were received within the target date. However, since revised guide lines for RFD for RCs were received from Cab. Sectt. the same again been revised and the Feedback is being given to the RCs to put up their RFD on their websites.
				Create a Sevottam compliant system to	Date		Oct. 1 2010	Oct. 5 2010	Oct. 1 2010	1Oct. 1: 2010	5Oct.20 2010	Complied. Report already sent to Cab. Sectt. on 10/2/2011.

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column	6				Year end evaluation
				Success Indicator	Unit	Weight	Target /	Criteria Value				
	Objective	Weight	Actions				Excellent	Very	Good	Fair	Poor	
								Good				
							100%	90%	80%	70%	60%	
				implement, monitor and review Citizens Charter								
				Create a Sevottam compliant system to redress and monitor public grievances		2	Oct. 1 2010	Oct. 5 2010	Oct. 12 2010	Oct. 15 2010	Oct.20 2010	Complied. Report already sent to Cab. Sectt. on 10/2/2011.
9.	Ensuring compliance to the Financial Accountability Framework	1	Timely submission of ATNs on Audit Paras of C & AG	Percentage of		0.5	100%	90%	80%	70%	60%	20%
			Timely submission of ATRs to the PAC Sectt. On PAC Reports			0.5	100%	90%	80%	70%	60%	100%

S.No.	Column 1	Column 2	Column 3	Column 4		Column 5	Column	6			Year end evaluation	
				Success Indicator	Unit	Weight	Target /	Criteria Val	ue			
	Objective	Weight	Actions				Excellen	Very Good	Good	Fair	Poor	
							100%	90%	80%	70%	60%	
			_	outstanding ATNs disposed off during the year	Percentage (%)	0.5	100%	90%	80%	70%	60%	66.67%
				outstanding ATRs disposed off during the		0.5	100%	90%	80%	70%	60%	No ATR are pending in respect of PAC. Reports presented to Parliament before 31.3.2010 during the year 2010-11.