

No 20-577/2018 AS-I
Government of India
Ministry of Communications
Department of Telecommunications
(Access Services Division)
1203, Sanchar Bhawan, Ashok Road, New Delhi-110001

Dated 19.10.2020

To,
All Unified Licensee (having Access Services Authorization), CMTS and UAS Licensees.

Subject: Norms for extension of network testing before launch of commercial services beyond 90 days.

Norms for network testing before launch of commercial services were issued vide letter No. 20-577/2016-AS-I dated 9th October, 2018. Clause (f) of the said letter stated that there shall be a limit of 90 days for network testing involving test subscribers. Additional time for network testing shall be provided on case to case basis.

2. If the Licensee fails to conclude network testing within 90 days, it may make representation to DoT three weeks prior to the end of 90 days' period, seeking additional time for network testing subject to the condition that:

- (a) The total time period for network testing provided to the Licensee shall not exceed 180 days and;
- (b) The number of test subscribers shall continue to be limited to 5% of the installed capacity, as submitted by the Licensee during its initial request.

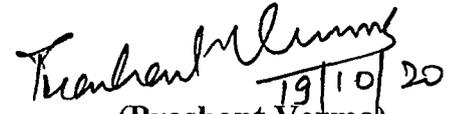
3. Extension of time for network testing beyond 90 days shall be granted only on following conditions:

- (a) New technology is under testing and requires more time to conclude.
- (b) Quality of service (QOS) not achieved during testing as per TRAI norms.
- (c) Network modifications have been made during initial testing period of 90 days.

4. The Licensee shall provide following details along with the request for extension of time period:

- (a) Should specify under which category/ categories of para 3 above, the request for additional time is made. Licensee shall specify the new technology under test or the network modifications done during initial network testing period;

- (b) Total number of test subscribers served during testing period LSA wise;
 - (c) QOS parameters achieved as per TRAI format;
 - (d) Features tested and specific complaints regarding shortcomings received, if any, for non-working of certain features provided to test subscribers;
 - (e) Report on the customers' feedback;
 - (f) Licensee shall also provide a detailed write up on how the extended period of testing will be utilized for improving the network performance and customer experience.
5. Based on the details submitted by the Licensee, DoT will decide on the request for extension and the final decision shall be conveyed before the expiry of testing period of 90 days.



(Prashant Verma)

Assistant Director General (AS-I)

Phone No.: 23036580

Copy to:

1. Secretary, TRAI, New Delhi.
2. DG (T), DoT HQ, New Delhi.
3. DDG (Satellite)/ DDG (CS)/ DDG (DS)/ DDG (LFP), DoT HQ.
4. Director (AS)/ Director (AS-II)/ Director (AS-III)/ Director (AS-IV)/ Director (AS-V).