Government of India  
Ministry of Communications  
Department of Telecommunications  
(Access Services Wing)

12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi–110 001

File No: 800-09/2010-VAS-III  
Dated: 30.05.2019

All CMTS/UAS/UL (having Access Services Authorization) Licensee(s)

Subject: Relaxation of the restrictive features for M2M connections and extension of timelines for making the existing M2M connections compliant to the DoT’s M2M instructions dated 16.05.2018-reg

This is with reference to this office letter of even number dated 16.05.2018 vide which instructions for implementing restrictive features for SIMs used only for M2M Communication services and related KYC instructions for issuing M2M SIMs to entity/organization providing M2M Communication services under bulk category and instructions for Embedded – SIMs (e-SIMs), were issued. This has also reference to this office letter of even number dated 06.12.2018 vide which timeline for submitting the compliance certificates of existing M2M connections was extended till 31.03.2019.


3. In this regard, the representations of telecom industry have been examined and the undersigned is directed to convey the approval of competent authority for the following:

   (i) the restrictive features for M2M SIMs as mentioned in para 4 of the instructions dated 16.05.2018 shall be replaced as under:

   a) Outgoing / Incoming calls shall be allowed to maximum four (4) numbers* only

   b) Likewise outgoing/ incoming SMS shall be allowed to/ from predefined set of maximum (4) numbers* only

   c) Data Communication shall be allowed only on maximum four (4) numbers of predefined Public IP addresses/URL with fixed APNs or equivalent technology options by Licensee

   d) These restrictions are not applicable to calls made to emergency numbers like police, fire, ambulance etc.

   * Such numbers shall be part of the setup of entity/organization providing M2M Services. Further, list of such numbers is to be provided by the entity/organization providing M2M Services to the Licensees while obtaining SIM cards. At a later stage, if need arises, entity/organization providing M2M Services can ask the Licensee to reconfigure these numbers.

   Note: These restrictive features requirements shall be configured by Licensees only in their network including VPN.

   [Signature]

   30/05/2019
(ii) the timeline for submitting the necessary compliance certificates to the concerned LSA field units of DoT in respect of existing M2M connections (as on 16.05.2018) is further extended till 30.09.2019.

4. It is clarified that the above modified restrictive features are also applicable on M2M connections issued after 16.05.2018.

5. The detailed instructions issued vide letter dated 16.05.2018 are amended to the above extent only and the other terms and conditions of the letter dated 16.05.2018 shall remain unchanged.

(Vivek Srivastava)
Director (AS-II)
Tele No.: 011-23718054

Copy to:

1. DG (T), DoT HQ, New Delhi.
2. All Heads of LSA Field Units of DoT.
3. Sr. DDG, TEC, New Delhi.
4. DDG (NT)/ DDG (SPPI), DoT HQ, New Delhi.
5. DGM (CIS-IV), MHA, North Block, New Delhi.
6. COAI.