

Table-1: List of Licensees under Unified License with Authorization for ACS/Audiotex/VMS**Status as on 31.12.2024**

S.N.	Service Area	Name of licensees	Type of Service	License no. & Date of signing	Date of Expiry
01.	National	M/s V-Con Carrier Services Private Limited	ACS/Audiotex/VMS	846-129/2015-CS Dated 10.08.2022	10.08.2042
02.	National	M/s Chorus call conferencing services India Ltd.	ACS/Audiotex/VMS	846-70/2006-VAS Dated 21.09.2022	21.09.2042
03.	National	M/s Tata Communications Collaboration Service Private Limited.	ACS/Audiotex/VMS	846-106/2012-CS Dated 30.09.2022	01.10.2042
04.	National	M/s Evolgence Telecom Systems Private Limited	ACS/Audiotex/VMS	846-163/2022-CS-I Dated 07.10.2022	07.10.2042
05.	National	M/s Walkover Web Solutions Private Limited	ACS/Audiotex/VMS	846-164/2022-CS-I Dated 06.10.2022	06.10.2042
06.	National	M/s Phonon Communications Private Limited	ACS/Audiotex/VMS	846-130/2015/CS Dated:24/01/2023	24.01.2043
07.	National	M/s Ubona Technologies Private Limited	ACS/Audiotex/VMS	846-162/2022-CS-I Dated 17.04.2023	17.04.2043
08.	National	M/s Rhythmus Technologies Private Limited	ACS/Audiotex/VMS	846- 201/2022/CS-I Dated: 03.05.2023	03.05.2043
09.	National	M/s IVREDGE Services Private Limited	ACS/Audiotex/VMS	846-203/2023-CS-I Dated: 31.07.2023	31.07.2043
10.	National	M/s Door Sabha Nigam Limited	ACS/Audiotex/VMS	846-157/2017-CS-I Dated: 23.08.2023	23.08.2043
11.	National	M/s Solutions Infini Technologies (India) Private Limited	ACS/Audiotex/VMS	846-204/2023-CS-I Dated: 04.12.2024	03.12.2044

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12.	National	M/s Knowlarity Communications Private Limited	ACS/Audiotex/VMS	846-206/2024-CS-I Dated: 23.10.2024	22.10.2044
13.	National	M/s Telebu Communications Private Limited	ACS/Audiotex/VMS	846-202/2022/CS-I Dated 05.08.2024	04.08.2044
14.	National	M/s Truegrit Technologies Private Limited	ACS/Audiotex/VMS	846-207/2024/CS-I Dated 29.10.2024	28.10.2044

Note: 1. Total No's of operative Licenses –14, Total No's of Companies-14.

2. Period of license is 20 years from date of license for UL authorization for ACS/ Audiotex/ Voice Mail Services.

Table-2: Contact Information of Licensees under Unified License with Authorization for ACS/Audiotex/VMS**Status as on 31.12.2024**

S. N.	Name of licensee	Address
01.	M/s Chorus call conferencing services India Ltd.	302/303, Trade Center, Opp. MTNL Telephone Exchange, Bandra - Kurla Complex, Bandra East, Mumbai – 400051.
02.	M/s Tata Communications Collaboration Service Pvt Ltd.	C-21/C 36, 'G' Block, BandraKurla Complex, Mumbai-400 098.
03.	M/s V-Con Carrier Services Private Limited.	F-141, Phase- 8 B Industrial Area, Mohali, PUNJAB-160055
04.	M/s Evolgence Telecom Systems Private Limited	12-10-336/2/2, Ramalayam Street Sitaphalmandi Secunderabad, Hyderabad,TELANGANA,500061
05.	M/s Walkover Web Solutions Private Limited	401-402 capt CS Naidu Arcade Old Palasia, Indore, MADHYA PRADESH,452018
06.	M/s Phonon Communications Private Limited	106, Blue Diamond Complex, Fatehgunj, Vadodara-390002.
07.	M/s Ubona Technologies Private Limited	442, 1 st and 3 rd Floor, 17 th Cross, HSR Layout, Sector 4,Bangalore Karnataka 560102
08.	M/s Rhythmus Technologies Private Limited	209-210, Tower-1, Assotech Business Cresterra, Plot No.22, Sector-135,Gautam Buddha Nagar, Noida, Uttar Pradesh-201304
09.	M/s IVREDGE Services Private Limited	848 JMD Megapolis, Sector-48, Gurugram , Haryana 122001
10.	M/s Door Sabha Nigam Limited	T4, 7th Street, VSI Estate, Phase 2, Thiruvanmiyur Chennai, Tamil Nadu-600113
11.	M/s Solutions Infini Technologies (India) Private Limited	Pavilion, 1st Floor 175 176, Dollars Colony, Phase 4, J P Nagar, Bannerghatta Main Road, Bilekahalli, Bengaluru, Karnataka 560076
12.	M/s Knowlarity Communications Private Limited	7th Floor, Ambience Mall, Ambience Island, Gurgaon- 122001
13.	M/s Telebu Communications Private Limited	Plot No 81/10, Block – D, 5th Floor, Sreenidhi Pearl, Street No. 1, Patrika Nagar, Madhapur, Hyderabad, Telangana-500081

Table-2: Contact Information of Licensees under Unified License with Authorization for ACS/Audiotex/VMS**Status as on 31.12.2024**

S. N.	Name of licensee	Address
14.	M/s Truegrit Technologies Private Limited	Flat No H004, Meadow In The Sun, Owners Court West Kasavanahalli, Bangalore – 560035

Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services**Status as on 31.12.2024**

	SERVICE AREA (SDCA)	Name of licensees	Type of Service	License no. & Date of signing	Date of Expiry	Remarks
1.	Ahmedabad	M/s ExotelTechcomPvt Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
2.	Ahmedabad	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(5)/2016-CS-I Dated 16.06.2017	16.06.2032	
3.	Bangalore	M/s PGS Premiere Conferencing Pvt. Ltd.	VMS/Audiotex	846-91/2010-CS Dated 15.03.2012	15.03.2027	
4.	Bangalore	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
5.	Bangalore	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(3)/2016-CS-I Dated 16.06.2017	16.06.2032	
6.	Bangalore	M/s 3M Digital Network Private Limited	VMS /Audiotex	846-158/2017– CS-I Dated 06.07.2018	06.07.2033	
7.	Chennai	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
8.	Chennai	M/s Voice Snap Services Pvt. Ltd.	VMS/Audiotex	846-126/2014-CS Dated 06.11.2015	06.11.2030	
9.	Delhi	M/s Exotel Techcom Pvt Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
10.	Delhi	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(1)/2016– CS-I Dated 16.06.2017	16.06.2032	
11.	Delhi	M/s Arkadin ConferIndia Pvt. Ltd.	VMS/Audiotex	846-65/2004-VAS/1 Dated	17.08.2024	Extended

Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services**Status as on 31.12.2024**

	SERVICE AREA (SDCA)	Name of licensees	Type of Service	License no. & Date of signing	Date of Expiry	Remarks
		(Formerly Dimension India Teleservices Private Limited)		17.08.2004		for five years w.e.f. 17.08.2019
12.	Ernakulam	M/s Sumbav Communications Pvt. Ltd.	VMS/Audiotex	846-127/2014-CS Dated 20.11.2015	20.11.2030	
13.	Ernakulam	M/s Voxbay Solutions Private Limited	VMS/Audiotex	846-149/2016- CS-I Dated 18.04.2017	18.04.2032	
14.	Gurgaon	M/s Chorus call conferencing India Pvt. Ltd.	VMS/Audiotex	846-105/2012-CS Dated 10.10.2013	10.10.2028	
15.	Gurgaon	M/s Voice Snap Services Pvt. Ltd.	VMS/Audiotex	846-135/2015-CS-I Dated 24.10.2016	24.10.2031	
16.	Hyderabad	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
17.	Hyderabad	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(4)/2016- CS-I Dated 16.06.2017	16.06.2032	
18.	Kolkata	M/s Exotel Techcom Private Limited	VMS/Audiotex	846-151/2016-CS-I Dated 20.04.2017	20.04.2032	

Table-3: List of Licensees (Standalone) of Voice Mail/ Audiotex/ Unified Messaging Services**Status as on 31.12.2024**

	SERVICE AREA (SDCA)	Name of licensees	Type of Service	License no. & Date of signing	Date of Expiry	Remarks
19.	Mumbai	M/s Intrado EC India Private Limited (formerly M/s West Unified Communication India Pvt Ltd and formerly M/s Inter Call India Conference Services Private)	VMS/Audiotex	846-96/2011-CS Dated 12.06.2013	12.06.2028	
20.	Mumbai	M/s Telecom Collaboration Services Pvt. Ltd.	VMS/Audiotex	846-117/2014-CS Dated 03.06.2015	03.06.2030	
21.	Mumbai	M/s Exotel Techcom Pvt. Ltd.	VMS/Audiotex	846-115/2014-CS Dated 10.07.2015	10.07.2030	
22.	Mumbai	M/s Voice Snap Services Pvt. Ltd.	VMS/Audiotex	846-135/2015-CS-I Dated 24.10.2016	24.10.2031	
23.	Mumbai	M/s Tanla Solutions Limited	VMS/Audiotex	846-139(2)/2016-CS-I Dated 16.06.2017	16.06.2032	
24.	Mumbai	M/s Just Dial Limited	Audiotex	846-160/2017-CS-I Dated 06.12.2017	06.12.2032	
25.	Noida	M/s Whiz meeting India Pvt. Ltd.	VMS/Audiotex	846-114/ 2014 – CS Dated 31.03.2015	31.03.2030	
26.	Pune	M/s Exotel Techcom Private Limited	VMS/Audiotex	846-156/2017– CS-I Dated 19.02.2018	19.02.2033	

Note: 1. Total No's of operative Licenses –26, Total No's of Companies-13.

2. Period of license is 15 years from date of license for Voice Mail/ Audiotex/ Unified Messaging Services (standalone license).

Table-4: Company wise Licenses of Voice Mail/ Audiotex/ Unified Messaging Licensees**Status as on 31.12.2024**

S. N.	Name of Company	Service Area	Total number of LA
1.	M/s 3M Digital Network Private Limited# 1367, Aditya Tower 3rd floor, South end Main Road, Jayanagar 9 th Block, Bangalore- 560069	Bangalore	1
2.	M/s Arkadin ConferIndia Pvt. Ltd (formerly M/s Dimension India Teleservices (P) Ltd).	Delhi	1
3.	M/s Chorus call conferencing services India Ltd.	Gurgaon	1
4.	M/s Exotel Techcom Pvt. Ltd.	Bangalore, Delhi, Ahmedabad, Mumbai, Chennai, Hyderabad, Kolkata, Pune	8
5.	M/s Intrado EC India Private Limited (formerly M/s West Unified Communication India Pvt Ltd and formerly M/s Inter Call India Conference Services Private).	Mumbai	1
6.	M/s Just Dial Limited	Mumbai	1
7.	M/s PGS premiere Conferencing Pvt. Ltd.	Bangalore	1
8.	M/s Sumbav Communications Pvt. Ltd.	Ernakulam	1
9.	M/s Tanla Solutions Limited, Tanla Technology Centre, Hi-Tech City Road, Madhapur, Hyderabad, -500081	Delhi, Mumbai, , Bangalore, Hyderabad, Ahmadabad	5
10.	M/s Telecom Collaboration Services Pvt. Ltd.	Mumbai	1
11.	M/s Voice Snap Services Pvt. Ltd.	Chennai, Mumbai,Gurgaon	3
12.	M/s Voxbay Solutions Private Limited, Ullapmilliyil House, Olimugal, Kakkanad-682030 Kerala	Ernakulam	1
13.	M/s Whiz meeting India Pvt. Ltd.	Noida	1
Total-13 Company		Total 11 Cities (Service areas)	Total 26 No's

Table-5: Contact Information of Licensees of Voice Mail/ Audiotex/ Unified Messaging Licensees**Status as on 31.12.2024**

S. N.	Name of licensee	Address
1.	M/s 3M Digital Network Private Limited	M/s 3M Digital Network Private Limited, 1367, Aditya Tower 3rd floor, South end Main Road, Jayanagar 9 th Block, Bangalore- 560069.
2.	M/s ArkadinConferIndia Pvt. Ltd. (formerly Dimension India Teleservices Private Limited)	M/s Arkadin Conferindia Pvt Ltd,, 4/18, Upper Ground floor, Roop Nagar, Delhi-110007.
3.	M/s Chorus call conferencing services India Ltd	M/s Chorus Call Conferencing Services India Pvt Ltd., 302/303, Trade Center, Opp. MTNL Telephone Exchange, Bandra - Kurla Complex, Bandra East, Mumbai – 400051.
4.	M/s Exotel TechcomPvt Ltd	M/s ExotelTechomPvtLtd , No.-22, 2 nd Floor, Commercial Building, Kensington Terrace, Kensington Road, Halasuru , Bangalore- 580008.
5.	M/s Intrado EC India Private Limited(formerly M/s West Unified Communication India Pvt Ltd and formerly M/s Inter Call India Conference Services Private)	M/s Intrado EC India Private Limited, No.135, 1st Floor, RMZ Titanium Old Airport Road,Kodihalli, Bangalore-560017. Other address- 305, Delta Wing, 3 rd Floor, Raheja Tower, # 177, Anna Salai, Chennai-600002.
6.	M/s Just Dial Limited.	M/s Just Dial Limited, Palm Court Bldg.-M, 501/B, 5th Floor, New Link Road, Beside Goregaon Sports Complex, Malad West, Mumbai-400064.
7.	M/s PGS premiere Conferencing Pvt Ltd	M/S PGS Premiere Conferencing Private Limited,II Floor, Prestige Omega, No.104 EPIP-Zone, Whitefield, Bangalore – 560066. Other address:- Rao Towers (Neil Tower), Plot # 117, Road # 3 EPIP Phase I, Suite # 3NW BANGALORE KA 560066
8.	M/s Sumbav Communications Pvt. Ltd.	M/s Sumbav Communications Pvt. Ltd., Room No. 5, Samudra, Aride Ocean It Park,Kinfra, Kalamssery, Ernakulam, Kerala-683503

Table-5: Contact Information of Licensees of Voice Mail/ Audiotex/ Unified Messaging Licensees**Status as on 31.12.2024**

S. N.	Name of licensee	Address
9.	M/s Tanla Solutions Limited	M/s Tanla Solutions Limited, Tanla Technology Centre,Hi-Tech City Road, Madhapur, Hyderabad, -500081.
10.	M/s Telecom Collaboration Services Pvt. Ltd.	M/s Telecom Collaboration Services PvtLtd , 701,Flavia,Keshar Harmony,Plot No.11-12,Sector-6 Kharghar, Navi Mumbai-410210
11.	M/s Voice Snap Services Pvt. Ltd	M/s Voice Snap Services Pvt. Ltd.No. 1, Ramakrishnapuram, 1 st Street, West Mambalalam, Chennai-600033.
12.	M/s Voxbay Solutions Private Limited,	M/s Voxbay Solutions Private Limited, Ullapmilliyil House, Olimugal,Kakkanad-682030,Kerala.
13.	M/s Whiz meeting India Pvt. Ltd	M/s Whiz Meeting India Pvt. Ltd. ,A-35, Sector-58, NOIDA-201301.
