

Government of India  
Ministry of Communications and IT  
Department of Telecommunications  
(DS- Cell)  
Sanchar Bhawan, 20, Ashok Road, New Delhi-110117

File No. 820-7/2008-DS(Pt.I)

Dated: 19<sup>th</sup> Feb, 2009

To

**Internet Service Providers granted licence in  
terms of Guidelines dated 24<sup>th</sup> August, 2007**

**Subject: Amendment to the Licence agreement for Provision of Internet Service  
(Granted in terms of Internet Service Guidelines dated 24<sup>th</sup> August, 2007)**

In exercise of the power vested in the Licensor under clause 5.1 of Licence agreement for Provision of Internet Service, inter-alia, reserving the right to modify at any time the terms and conditions of the LICENCE, in public interest, security of the nation or proper conduct of the SERVICE, the Licensor hereby inserts, with immediate effect, the following clause(s) of the said Licence, namely:-

9.5.1 The licensee before providing IPTV will give a self-certified declaration to Licensor, M/o I&B and TRAI giving details of licence no. and service area under which IPTV service is being provided / started, the start date, the areas being covered, details of network infrastructure etc.

24(a)(i) Telecom licensee while providing TV channels through IPTV shall transmit only such broadcast satellite television channels in exactly same form (unaltered) which are registered with or are otherwise permitted by the Ministry of Information and Broadcasting. In such cases, the responsibility to ensure that content is in accordance with the extant laws, rules, regulations etc. shall be that of the broadcaster and telecom licensee will not be held responsible. The IPTV service provider shall not carry any broadcast satellite television channels prohibited either permanently or temporarily or not registered with the Ministry of Information & Broadcasting.

(ii) The Telecom Licensee while providing TV services can obtain content from the Multi System Operator or the Cable Operator for providing IPTV services.

Licensee providing IPTV service may be required to produce the same to the Government or its authorized representative, as and when required and the Licensee providing IPTV service will be required to ensure compliance to all such directions.

- (ix) The Licensee providing IPTV service shall provide the necessary facility for continuous monitoring of the IPTV network at its own cost and maintain the recordings of programmes and advertisements carried on the network for a period of 90 days unless specified otherwise, from the date of broadcast and produce the same to the Government or its authorized representative, as and when required. The monitoring system must provide Set of Box subscriber information as well as contents to the law enforcement agency in plain readable, audible and viewable format as the case may be.

Provided that in case of any dispute, the records of broadcast of programmes and advertisements shall be maintained till final disposal of the dispute.

Provided further that the IPTV service provider shall provide access to the Government or its authorized representative to all its facilities, including equipments, records, system etc. for purposes of inspection.

- (x) On demand by the Government in the Ministry of Information and Broadcasting or its authorized representative, Licensee providing IPTV service shall provide the necessary equipment, services and facilities at designated place(s) for continuous monitoring of the IPTV service by or under supervision of the Government or its authorized representative.
- (xi) The Licensee providing IPTV service shall submit such information with respect to its service as may be required by the Government in the Ministry of Information and Broadcasting or its authorized representative from time to time.
- (xii) The Licensee providing IPTV service shall furnish any such information at periodic intervals as may be required by the Government in the Ministry of Information and Broadcasting or its authorized representative concerning Programme Content and Quality, Technical parameters etc. relating to the service in the format as may be required by the Government or its authorized representative from time to time.
- (xiii) The Licensee providing IPTV service shall furnish the complete details such as name, technical details and license etc. of the value added service being provided through IPTV network.



Provided that in case any new value added service is added to the network, the Licensee providing IPTV service shall obtain prior approval of the Government or licensing authority. The Government or the licensing authority may from time to time, prescribe or prohibit certain value added services.

- (xiv) Any breach of the provisions of Act / License / Registration / Permission by Licensee / cable operator/ Broadcasters shall be dealt with by designated agencies which are responsible for administering such Acts / License / Registration / Permissions.
- (xv) The Government shall have the right to modify at any time the provisions of these guidelines and / or the terms and conditions of permission / registration, if in the opinion of the Government, it is necessary or expedient to do so in public interest or in the interest of the security of the State. The decision of the Government shall be final and binding in this regard.
- (xvi) The decision of the Ministry of Information & Broadcasting to any violation of prevailing Acts/Rules/Guidelines pertaining to their administrative jurisdiction in respect of content carried on IPTV service shall be final. The quantum of penalties for such a violation will be decided by licensor in consultation with respective Ministries/Department.

30.1 The LICENSOR or its authorized representative or Ministry of Information & Broadcasting (for IPTV Service) or its authorized representative shall have right to inspect the sites used for extending the Service and in particular but not limited to, have the right to have access to leased lines, junction, terminating interfaces, hardware/software, memories of semiconductor, magnetic and optical varieties, wired or wireless option, distribution frames, and conduct the performance test including to enter into dialogue with the system through input/output devices or terminals. The LICENSEE will provide the necessary facilities for continuous monitoring of the system, as required by the LICENSOR or its authorized representative(s). The inspection will ordinarily be carried out after reasonable notice except in circumstances where giving such a notice will defeat the very purpose of the inspection.

30.2 Wherever considered appropriate LICENSOR or the Ministry of Information & Broadcasting (for IPTV Service) may conduct any inquiry either suo-moto or on complaint to determine whether there has been any breach in compliance of terms & conditions of the LICENCE by the LICENSEE and upon such inquiry the LICENSEE shall extend all reasonable facilities without any hindrance.

