

**Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001**

No. 16-3/2011-AS.III/Vol-III/200/.642

Dated:10/04/2017

To,
All Access Service Providers

Subject:-Allocation of Short Code to Indian Air Force (IAF) reg.

The undersigned is directed to convey the approval for allocation of Short Code '1932' for **Indian Air Force (IAF) Helpline** with following features as mentioned below:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access Service Providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD also.
 - (iii) Metered Service: Called party pays.
2. The earlier issued short code **155256** as Indian Air Force (IAF) Helpline is withdrawn with immediate effect.
 3. All are requested to take necessary action.
 4. This is issued with the approval of Sr. DDG (AS).


(Sanchit Kumar Garg)
Assistant Director General (AS-III)
Tel.:011-23036444
Email:sanchitk.garg@gov.in

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. CMD MTNL / CMD BSNL.
3. DG, COAI/SG, AUSPI.
4. Shri. Devesh Vatsa, Air Cmde, PD sigs (Air) , Air HQ (Vayu Bhavan), New Delhi-110106 with reference to your letter no. AIR HQ/S.21648/21/2/AFNET dated 21/02/17 (It is requested to appoint a nodal officer to implement the helpline, as and when decided).
5. Director (TERM-I), DoT (HQ). (respective TERM Cells may be asked to co-ordinate with Nodal Officers and TSPs for implementation of Helpline, as and when approached).
6. ADG (IT) with request to kindly upload on DoT Website.