

Government of India
Ministry of Communications & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16/2017-AS-III-Part 1/2017/5094

Date: 17/05/2014

To
All Access Service Providers

Subject: Allocation of Short Code '15100' as Free Legal Service Helpline to National Legal Service Authority (NALSA).

I am directed to convey the approval of competent authority for allocation of short Code '15100' as Free Legal Service Helpline to National Legal Service Authority (NALSA) with following terms as under:

- (i) Category: Service free mandatory service to be provided by all the Access providers.
 - (ii) Accessibility: Un-restricted i.e. available on STD plan.
 - (iii) Misuse: Service.
2. All are requested to take necessary action.


(Narayan Ram)
Section Officer (AS-III)
Tel: 23025414

Copy forwarded for information and necessary action to, if any, to:

1. All State Govt./UTs Chief Secretaries.
 2. Secretary, TRAI.
 3. Member Secretary, Dept. Higher Judicial Service, 12/1, Jan Nagar House, Shubharam Road, New Delhi-110017 with reference your letter No. 4/5/2012-NALSA/d. dated 03/04/2014. It is requested to appoint a Nodal Officer(s) to co-ordinate with Telecom Service Providers of concerned State(s).
 4. Member Secretary, Misram State Legal Services Authority with reference to letter No. 4012/198-SLSA dated 19/05/2014.
 5. CMO/MD/BSNL.
 6. Director (S-I), DoT (HQ) (AI, IIRM Cells may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached.
- ADG (IT) with request to kindly upload on DoT Website.