

Government of India
Ministry of Communications
Department of Telecommunications
(Licensing Policy Wing)

12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001

File No: 800-09/2023-AS.II-Part(1)

Dated: 09.09.2024

To

All UAS/ UL (having Access Service Authorization) Licensees

Subject: Additional KYC instructions in respect of business connections -reg

This has reference to instructions issued vide letter of even number dated 20.05.2024 wherein end user KYC has been made optional in scenarios where end users are not identifiable in a business connections such as SIMs obtained for R&D & testing activities for a specified purpose. As per these instructions, licensees are permitted to issue maximum 100 mobile connections with limited call/SMS/ data facility to an entity at a given time. Request has been received from some of the entities to increase the limit of such mobile connections upto 2000 and also to remove the restrictions of limited call/ data/ SMS on such mobile connections.

2. In this regard, the undersigned has been directed to convey the following:

- i. **Restricted usage:** Para 2 (iv) of instructions dated 20.05.2024 provide licensees to issue such mobile connections with limited call/ SMS/ data facility with definite validity period of maximum one year at a time as per the use case scenarios of subscribing entity. The limits are to be decided by licensees, and usage shall be subject to such limits.
- ii. **Increase of mobile connection cap from 100 to 2000 at a time:** The para 2 (v) of instructions dated 20.05.2024 is amended and replaced as under:

"(v) Additionally, licensee shall limit the issuance of such mobile connections to a maximum number upto 2000 for any given entity at a given time subject to the following. Where, the licensee is required to issue more than 100 (but upto maximum 2000 mobile connections), it shall inform the concerned LSA within 48 hours from the date of application of the subscribing entity along with the justification for such a large number. The concerned LSA shall then scrutinize the application of the subscribing entity from the perspective of justification given. The concerned LSA may seek additional documents or visit the testing/ R&D premise of subscribing entity along with the licensee, if required, to ensure the reasonableness of demands of high number of mobile connections by the subscriber entity. The concerned LSA shall complete this process and send its response to the licensee within 30 calendar days from the date of intimation by the licensee. If no response is received from the concerned LSA within 30

calendar days, then the licensee can go ahead and issue such connections (upto 2000) to the subscribing entity after following the due process as per the extant KYC framework."

3. The existing instructions has been amended to the extent as mentioned above and all other terms and conditions of instructions dated 31.08.2023 & instructions dated 20.05.2024 shall remain the same.

(Nisha)
ADG (LPU)

Copy to:

1. DG (T), DoT HQ, New Delhi for kind information & necessary action.
2. DDG (SA)/ DDG (AI&DIU), DoT HQ, New Delhi for kind information.
3. JS(CIS), MHA for kind information.