

**Government of India**  
**Ministry of Communications**  
**Department of Telecommunications**  
**Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001**  
**(Access Services Wing)**

No. 16-1/2017-AS-III/ShortCodes/55

Dated: 27.05.2024

To,

**All Access Service Providers.**

**Subject: Change in the mapping of Short Code (1917) issued to Govt. of Meghalaya for i-TEAMS.**

In partial modification to DoT's letter dated 07.09.2017 (copy enclosed) on the subject mentioned above, it is decided to change the mapping of Short Code '1917' to **1800 120 0262**. All other features will remain same.

2. All are requested to take necessary action.

  
**(Trilok Chandra)**  
Director (AS-III)  
Ph 011-23372063

**Encl: As above.**

**Copy forwarded for information and necessary action, if any, to:**

1. Secretary, TRAI.
2. CMD MTNL/ BSNL.
3. Smti. Isawanda Laloo, Director, 1917 Integrated Technology Enabled Agri Management System (1917ISTEAMS), Govt. of Meghalaya, Top floor, new DAO Complex, Opp St. Edmund's school gate, Laitumkhrah, Shilong -793003, Meghalaya, with a request to appoint a nodal officer to implement the helpline. The nodal officer may contact Spl. DG Telecom/Addl DG Telecom of respective LSA unit, for concerned states/UTs.
4. Director (T), DGT HQ, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached).
5. A copy for upload on DoT Website.

Government of India  
Department of Telecommunications  
Access Services Wing  
20, Ashoka Road, New Delhi-110001

No. 16-1/2017-AS.III/Short Codes/10 / 769 /

Dated : 07/09/2017

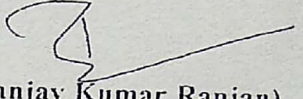
To,

All Access Service Providers.

**Subject:- Allocation of Short Code '1917' for i-TEAMS Service to Meghalaya Govt.**

The undersigned is directed to convey the allocation of short code '1917' to Meghalaya Govt. for its i-TEAMS Service with following features:-

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers).
  - (ii) Accessibility: Un-restricted i.e. available on STD also.
  - (iii) Metered service: Called Party Pays.
2. This is issued with the approval of DDG (AS-I).
  3. All are requested to take necessary action.

  
(Dhananjay Kumar Ranjan)  
Director (AS-III)  
Tel: 011-23036387  
E-Mail: [diras3-dot@nic.in](mailto:diras3-dot@nic.in)

Copy forwarded for information and necessary action, if any, to:

1. Chief Minister's Office, Room No. 401, Yojna Bhavan, Meghalaya Secretariat, Shillong-793001, w.r.t to your D.Oletter No. AGRI(G)96/2017/39 dated 22-08-17 (to appoint a nodal officer to implement the helpline. The Nodal officer may contact DDG (TERM), TERM Cell, N.E-I).
2. Secretary, TRAI.
3. CMD MTNL/ BSNL.
4. Director (TERM-I), DoT (HQ) (respective TERM Cell-N.E-I may be asked to co-ordinate with respective Nodal Officers and TSPs for implementation of Helpline, as and when approached).
5. A copy for upload on DoT Website.