Government of India Ministry of Communications Department of Telecommunications Shawan 20 Asheka Road New Delhi 110001

Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001 (Access Services Wing)

No. 16-3/2011-AS-III/VO:>III/ 108

Dated: 10.09.2024

To,

All Access Service Providers.

Subject: Change in the mapping of Short Code 155306 to Army HQ pro unit for emergency service – regarding

In partial modification to DoT letter dated 13.02.2024 (copy enclosed) wherein short code 155306 was issued as emergency helpline service of army HQ pro unit, it is decided to modify the mapping/terminating number as follows: -

Short code	Earlier mapping/terminating number	New mapping/terminating number
155306	011-25684195	011-40026490

- 2. Other features will remain the same.
- 3. All are requested to take necessary action.
- 4. This is issued with the approval of DDG (AS).

(Trilok Chandra) Director (AS-III) Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL/ BSNL.
- 3. Shri. Rajpal Singh, Col., C/O- 56 APO, Army HQ Provost Unit Pin 900 106. The nodal officer may contact Spl. DG Telecom/Addl DG Telecom of respective LSA unit, for concerned states/UTs.
- 4. Director (T), DGT Hq (respective LSA field may be asked to coordinate with respective Nodal officers and TSPs for implementation of helpline, as and when approached)
- 5. A copy for upload on DoT Website

Government of India Ministry of Communications Department of Telecommunications 20, Ashoka Road, New Delhi-110001 Access Services Wing

No. 16-3/2011-AS.III/VOL.III/23

Dated: 13.02.2024

To,

All Access Service Providers.

Subject: Allocation of short code '155306' for emergency helpline service of army HQ pro unit: Regarding.

The undersigned is directed to convey short code '155306' to emergency helpline service of army HQ pro unit with following features: -

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Unrestricted.
- (iii) Metered service: Calling Party Pays.
- (iv) The short code will terminate at: 011-25684195
- 2. All are requested to take necessary action.
- 3. This is issued with the approval of competent authority.

(Trilok Chandra)
Director (AS-III)
Ph 011-23372063

Copy forwarded for information and necessary action, if any, to:

- 1. Secretary, TRAI.
- 2. CMD MTNL/ BSNL.
- 3. Ginsh Agnihotri Lt. Col, Provost Marshal Directorate, Adjutant General's Branch, Integrated HQ of MoD (Army), Defence offices Complex, 'A' Block 4th Floor, KG Marg, New Delhi-110001. The Nodal officer may contact Special DG Telecom/Additional DG elecom of respective LSA for concerned States/UTs.
- 4. Director (T), DGT Hq, DoT (respective LSA field may be asked to coordinate with TSPs for implementation of helpline, as and when approached)
- 5. A copy for upload on DoT Website.